

AMENDED FILED

2014 FEB 12 PM 1:43

Form SFEC-3.216(d)
Cover Page

SAN FRANCISCO
ETHICS COMMISSION

Please type or print legibly in ink

BY _____

1. Information regarding Elected Officer:			
Name (Last)	(First)	(Middle)	Daytime Telephone
Cisneros	José	Miguel	(415) 554-4479
Mailing Address	Street	Zip	Fax Telephone
1 Dr. Carlton B. Goodlett Place, Room 140		94102	(415) 554-5507
Office Held	Email Address		
Treasurer	jose.cisneros@sfgov.org		

2. Purpose of Travel:
Treasurer Cisneros will travel to receive Governing Magazine award: "Public Official of the Year".

4. Schedule Summary:
Total number of pages, including this cover page _____
Check applicable schedules:
Schedule A **Yes – schedule attached**
Gift of transportation, lodging or subsistence
Schedule B **Yes – schedule attached**
Gift to the City of transportation, lodging or subsistence
Schedule C **Yes – schedule attached**
Reimbursement to the City of gift of transportation, lodging or subsistence

3. Dates of Travel and Itinerary:

02/01/14	SF/CA to Wash/DC
Month/Day/Year	City, State, Country
02/04/14	Wash/DC to SF/CA

5. Verification:
I have used all reasonable diligence in preparing this statement. I have reviewed this statement and to the best of my knowledge, the information contained herein and in any attached schedules is true and complete.
I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.
Date signed 2/11/14
Signature _____

Form SFEC-3.216(d)
Schedule A – Gifts of Travel

1. Information regarding entity funding gift of transportation, lodging or subsistence

Full Name of Entity:
Governing Magazine

Address:
1100 Connecticut Ave NW Ste 1300, Washington DC 20036
Street City State Zip

Name of Contact Person:
Veronika Zubo

Email Address: _____ Telephone: _____
(202) 862-1463

3. Cost of transportation, lodging or subsistence

A. Please list the total amount of costs that will be paid by the entity to fund the elected officer's travel, including but not limited to the amount directly related to the cost of the officer's transportation, lodging and subsistence.
\$1,941.52
AMENDED*

B. Please list the amount in Item A that is directly related to the cost of the officer's transportation, lodging and subsistence.
\$1,941.52

2. Information regarding contributors who contributed more than \$500 to the entity to fund the trip

Please list the name, occupation and employer of any contributor who contributed more than \$500 to the entity funding the trip and whose contributions were used in whole or in part to fund the trip:

Name of Contributor _____
Occupation of Contributor _____
Employer of Contributor _____

Name of Contributor _____
Occupation of Contributor _____
Employer of Contributor _____

Name of Contributor _____
Occupation of Contributor _____
Employer of Contributor _____

Check box if additional schedules are attached.

4. Information regarding persons accompanying the elected officer

Please list the name of any individual who is

- (a) a City employee required to file a Statement of Economic Interests,
- (b) a lobbyist or campaign consultant registered with the Ethics Commission;
- (c) an employee of or individual who has an ownership interest in a lobbyist or campaign consultant registered with the Ethics Commission; or
- (d) an employee or officer of the entity that will pay for the gift of transportation, lodging or subsistence, and

who is accompanying the elected officer on the trip.

Please identify whether the individual is category (a), (b), (c), or (d), as described above.

Name of Individual	Category
_____	_____
_____	_____

Check box if additional schedules are attached.

*AMENDED expenses; ESTIMATE filed on 1/30/14.



February 10, 2014

Ms. Tricia Dugan
GOVERNING Institute | governing.com
1100 Connecticut Ave N.W., Suite 1300
Washington, D.C. 20036

RE: José Cisneros reimbursement for Governing Gala expenses.

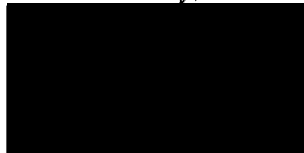
Dear Tricia,

Please find below a summary of Treasurer Cisneros' expenses and all corresponding receipts attached. Kindly mail the check to:

Treasurer José Cisneros
1 Dr. Carlton B. Goodlett Pl.
City Hall Room 140
San Francisco, CA 94102

Date	Expense	Amount
2/1/2014	Ground Transportation	\$67.80
2/1/2014	Airfare	\$611.00
2/1/2014	Airfare	\$368.00
2/2/2014	Ground Transportation	\$65.00
2/3/2014	Lodging	\$421.36
2/4/2014	Ground Transportation	\$137.36
2/4/2014	Airfare	\$219.00
2/4/2014	SFO Parking	\$52.00
	Total	<u>\$1,941.52</u>

Most sincerely,



Monica Nichelson
/Encl.

Fare \$ 49.00
 From SF →
 To AIRPORT
 Date 2-1-14
 Cab No. _____
 Driver _____



FEB 1
 Mark Kelleher

(MARK) TAXI TO SF AIRPORT

IMPRINTED DATA ONLY ABOVE THIS LINE DO NOT WRITE EXPIRATION DATE

DATE 02/02/14 SERVER NUMBER _____
 AUTHORIZATION NO. _____ REFERENCE NO. _____

EXPIRATION 02/02/14
 DATA CHECKED

5636006

QTY	DESCRIPTION	AMOUNT
	TAXI	16.30
	TAX	
SALES SLIP	TW. REG.	2.50
	TOTAL	18.80

CUSTOMER COPY

PURCHASER SIGN HERE

Customer acknowledges receipt of goods and/or services in the amount of the Total shown herein and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

IMPORTANT: RETAIN THIS COPY FOR YOUR RECORDS

JOSE
 (JC) TAXI TO AIRPORT
 \$18.80

FEB 1
 Jose Cisneros

(MKE) TAXI TO D.C.



DULLES AIRPORT TAXI INC.
 PART OF WASHINGTON FLYER
 CAB #162
 Date 02/02/2014
 FROM: 06:53 TO: 07:27
 TRIP # 5232
 DIST 27.30 mi
 FARE.....\$ 59.00
 TOTAL.....\$ 59.00
 Thank You For Using Us
 703-661-8280


FEB 2
 Mark Kelleher

6.00
65.00

\$132.80

INDEPENDENT-1516
 FACE ID # 51605
 PVIN # C969
 TAG # H87217
 TE:202-645-6018
 02/04/14 TR 1198
 START END MILES
 07:35 07:48 4.9
 RATE #1
 FARE : \$ 15.13
 EXTRA : \$ 0.25
 TOTAL : \$ 15.38
 DCTAXI.DC.GOV

8/15/2014

Fare \$ \$45.40 = (\$49.00 w/Tip)
 From Stage
 To _____
 Date 2/4/14
 Cab No. _____
 Driver _____

 (MK)

RBB 4
Mark Kelleher

SNOW EMERGENCY
 HIRED BY THE HR
 NEGOTIATED RATE

(MK)

(JC)

0 Int'l Airport
 ing Management *PARKING*
 Box 8097
 Francisco, CA 94128
 821-7900

ipt 9090/5078/848 02/04/14 22:14:44
 !! Copy !!

1130 Employee Coupon \$ 144.00

red : 02/01/14 12:51

d : 02/04/14 22:14

gth of stay : 3 Dy 9 Hr 23 Min

1310 Employee Coupon \$ -92.00

Total Amount \$ 52.00

Credit Amex \$ 52.00

American Express

Card Holder: CISNEROS/J
 Card No. : XXXX XXXXXX XX008
 Auth.Amount: \$ 52.00

Signature :

 Thank you, **
 We appreciate your business **

(JC)
 ONE CITY
 Washington, DC
 DC TAXI
 CREDIT RECEIPT
 2-4-14
 ORIGIN: 00870097
 CAB #: F887
 DATE : Time:16:
 13-16:45RATE #:
 1STANDARD
 RATE
 Miles R1: 26.96
 TRIP #: 2150
 FARE : \$62.17
 SURCH.: \$0.25
 TIPS : \$8.00
 Total : \$70.36
 #Passenger: 0
 AMEX ***1000
 AUTHOR.: 522502
 \$70.36
 OCTO COMPLAINTS
 LINES TTY 711
 PH: 855-484-4967
 dclaxi.dc.gov

FEB 4
Jose Cisneros

\$189.36

The St Regis Washington DC
 923 16th Street N.W.
 Washington, DC 20006
 202-638-2626
 http://www.starwood.com/



ST REGIS

Cisneros, Jose Page Number 1 Invoice Nbr 1000036621
 [REDACTED] Guest Number 898650 Arrive Date 02-03-2014 07:12
 San Francisco, CA Folio ID A Depart Date 02-04-2014 14:47
 94117-4113
 No. Of Guest 2 Agent HANNAYA
 Room Number 318
 Time 02-04-2014 14:50

Invoice

Date	Reference	Description	Charges	Credits
		Balance Through 02-02-2014	\$210.68	
02-03-2014	RT318	Room Chrg Govt	\$184.00	
02-03-2014	RT318	Room Tax	\$26.68	
02-04-2014	AX	American Express		\$-421.36
		** Total	\$421.36	\$-421.36
		** Balance	\$0.00	

For Authorization Purpose Only

CISNEROS, JOSE

Date	Credit Card	Code	Authorized
02-02-2014	XXXX1008	525837	552.00

For your convenience, we have prepared this zero-balance folio indicating a \$0 balance on your account. Please be advised that any charges not reflected on this folio will be charged to the credit card on file with the hotel. While this folio reflects a \$0 balance, your credit card may not be charged until after your departure. You are ultimately responsible for paying all of your folio charges in full.

0.00
 0.00
 0.00
 0.00
 0.00

Tell us about your stay. www.stregis.com/reviews

Signature _____



Jose Cisneros [REDACTED]

eTicket Itinerary and Receipt for Confirmation EVR927

1 message

United Airlines, Inc. <unitedairlines@united.com>

Sun, Jan 26, 2014 at 9:48 PM

To: [REDACTED]



A STAR ALLIANCE MEMBER

Confirmation:
EVR927

Issue Date: January 27, 2014

Traveler	eTicket Number	Frequent Flyer	Seats
CISNEROS/JOSEMMR	0162394578847	UA-AJ34XXXX Premier Gold / *G	7C

FLIGHT INFORMATION

Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft	Meal
Sat, 01FEB14	UA1060 E		SAN FRANCISCO, CA (SFO) 2:01 PM	WASHINGTON, DC (DCA - NATIONAL) 10:00 PM	737-700	Purchase

FARE INFORMATION

Fare Breakdown		Form of Payment:
Airfare:	558.14USD	AMERICAN EXPRESS
U.S. Federal Transportation Tax:	41.86	Last Four Digits 1008
U.S. Flight Segment Tax:	4.00	
September 11th Security Fee:	2.50	
U.S. Passenger Facility Charge:	4.50	
Per Person Total:	611.00USD	

eTicket Total: 611.00USD

The airfare you paid on this itinerary totals: 558.14 USD

The taxes, fees, and surcharges paid total: 52.86 USD

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/0VALUAFTDPT/CHGFEE
Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

Baggage allowance and charges for this itinerary.

Baggage fees are per traveler

Origin and destination for checked baggage	1 st bag	2 nd bag	Max wt / dim per piece
2/1/2014 San Francisco, CA (SFO) to Washington, DC (DCA) - National	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)

Baggage check-in must occur with United or United Express, and you must have valid MileagePlus Premier® Gold membership at time of check-in to qualify for waiver of service charges for up to three checked bags (within specified size and weight limits).

Additional Baggage Information

Carry-on baggage information

United accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag).

Due to FAA regulations, operating carriers may have different carry-on requirements.

Please check with the operating carrier for more information or go to united.com.

General Baggage Information

First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges

allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items

or sporting equipment, visit united.com/baggage.

eTicket Reminders

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.

EXCEPTION:when departing from Anchorage, Atlanta, Chicago, Cincinnati, Cleveland, Denver, Honolulu, Houston, Indianapolis, Jacksonville, Kahului, Kona, Las Vegas, Los Angeles, Maui,

Miami, Newark, Orange County (SNA), Orlando, Philadelphia, Phoenix, Reno, San Francisco, San Juan, PR, St. Louis, Seattle, Tampa or Washington, DC (both IAD and DCA), the check in requirement time for Passengers and Bags is 45 minutes.

- **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 15 minutes prior to scheduled departure.
 - Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
 - Bring your boarding pass or this eTicket Receipt along with photo identification to the airport.
 - The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.
 - For up to the minute flight information, sign-up for your Flight Status E-mail at united.com or call 1-800-824-6200; in Spanish 1-800-426-5561.
 - If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
 - For the most current status of your reservation, flights and other important policies, go to united.com.
 - Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.
-

Customer Care Contact Information

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IMPORTANT CONSUMER NOTICES

- **Incorporated Terms** - Your travel is subject to United's Contract of Carriage terms. The Contract is available for inspection at any UA ticketing facility, united.com or by calling 1-800-UNITED-1. Passengers have the right to receive the full text of the terms incorporated by reference free of charge by mail or other delivery service. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities. The Contract of Carriage contains further detail of these terms.
- **Additional Terms** - Depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to one or more of the following, may apply to your travel: (1) the ticket may not be refundable but may be exchangeable for a fee with another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) travel may be restricted to specific flights and/or times and minimum and/or maximum stay may be required.
- **Baggage Liability** - On domestic flights, United's maximum liability limit for checked baggage is \$3400 USD per passenger and United excludes liability for all unchecked baggage. For travel within the U.S., United excludes liability for fragile, valuable or perishable items carried in all baggage including jewelry, computers, cash, camera equipment and similar valuables. If any of these items are lost, damaged or delayed, you will not be entitled to any reimbursement. You can declare excess valuation on certain baggage at the airport, additional fees will apply.
- **ADVICE TO INTERNATIONAL PASSENGERS ON CARRIER LIABILITY** - Passengers on a journey involving an ultimate destination or stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special contracts of carriage embodied in applicable tariffs, governs and may limit the liability of the Carrier in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.
- **Notice—Overbooking of Flights** - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadline which are available upon request from the air carrier, persons denied boarding involuntarily are entitled to compensation. *The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.*
- **Personal Health** - For important health tips before your flight, including information on a serious condition called Deep Vein Thrombosis, please go to united.com.

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For assistance, please contact United Airlines via telephone or via e-mail.2014



Jose Cisneros

eTicket Itinerary and Receipt for Confirmation EV8EVP

1 message

United Airlines, Inc. <unitedairlines@united.com>

Sun, Jan 26, 2014 at 9:38 PM

To:



A STAR ALLIANCE MEMBER

Confirmation:
EV8EVP
Check-In >

Issue Date: January 27, 2014

Traveler CISNEROS/JOSEMMR	eTicket Number 0162394578271	Frequent Flyer UA-AJ34XXXX Premier Gold / *G	Seats 33A/12D
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FLIGHT INFORMATION

Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft	Meal
Tue, 04FEB14	UA1227	K	WASHINGTON, DC (IAD - DULLES) 5:55 PM	LOS ANGELES, CA (LAX) 8:35 PM	757-300	Purchase
Tue, 04FEB14	UA263	G	LOS ANGELES, CA (LAX) 10:25 PM	SAN FRANCISCO, CA (SFO) 11:55 PM	A-319	

FARE INFORMATION

Fare Breakdown		Form of Payment:
Airfare:	183.25USD	AMERICAN EXPRESS
U.S. Federal Transportation Tax:	13.75	Last Four Digits 1008
U.S. Flight Segment Tax:	8.00	
September 11th Security Fee:	5.00	
U.S. Passenger Facility Charge:	9.00	
Per Person Total:	219.00USD	

eTicket Total: 219.00USD

The airfare you paid on this itinerary totals: 183.25 USD

The taxes, fees, and surcharges paid total: 35.75 USD

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/0VALUAFTDPT/CHGFEE

Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

Baggage allowance and charges for this itinerary.

Baggage fees are per traveler

Origin and destination for checked baggage	1 st bag	2 nd bag	Max wt / dim per piece
2/4/2014 Washington, DC (IAD - Dulles) to San Francisco, CA (SFO)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)

Baggage check-in must occur with United or United Express, and you must have valid MileagePlus Premier®

Gold membership at time of check-in to qualify for waiver of service charges for up to three checked bags (within specified size and weight limits).

Additional Baggage Information

Carry-on baggage information

United accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag).

Due to FAA regulations, operating carriers may have different carry-on requirements.

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First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items or sporting equipment, visit united.com/baggage.

eTicket Reminders

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.

EXCEPTION: when departing from Anchorage, Atlanta, Chicago, Cincinnati, Cleveland, Denver, Honolulu, Houston, Indianapolis, Jacksonville, Kahului, Kona, Las Vegas, Los Angeles, Maui, Miami, Newark, Orange County (SNA), Orlando, Philadelphia, Phoenix, Reno, San Francisco, San Juan, PR, St. Louis, Seattle, Tampa or Washington, DC (both IAD and DCA), the check in requirement time for Passengers and Bags is 45 minutes.

- **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 15 minutes prior to scheduled departure.
 - Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
 - Bring your boarding pass or this eTicket Receipt along with photo identification to the airport.
 - The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.
 - For up to the minute flight information, sign-up for your Flight Status E-mail at united.com or call 1-800-824-6200; in Spanish 1-800-426-5561.
 - If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
 - For the most current status of your reservation, flights and other important policies, go to united.com.
 - Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.
-

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See united.com for where to check in at each airport

IMPORTANT CONSUMER NOTICES

- **Incorporated Terms** - Your travel is subject to United's Contract of Carriage terms. The Contract is available for inspection at any UA ticketing facility, united.com or by calling 1-800-UNITED-1. Passengers have the right to receive the full text of the terms incorporated by reference free of charge by mail or other delivery service. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities. The Contract of Carriage contains further detail of these terms.
- **Additional Terms** - Depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to one or more of the following, may apply to your travel: (1) the ticket may not be refundable but may be exchangeable for a fee with another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) travel may be restricted to specific flights and/or times and minimum and/or maximum stay may be required.
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- **ADVICE TO INTERNATIONAL PASSENGERS ON CARRIER LIABILITY** - Passengers on a journey involving an ultimate destination or stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special contracts of carriage embodied in applicable tariffs, governs and may limit the liability of the Carrier in respect of death of or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.
- **Notice—Overbooking of Flights** - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadline which are available upon request from the air carrier, persons denied boarding involuntarily are entitled to compensation. *The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.*
- **Personal Health** - For important health tips before your flight, including information on a serious condition called Deep Vein Thrombosis, please go to united.com.

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Jose Cisneros

eTicket Itinerary and Receipt for Confirmation GJ7EWE

3 messages

United Airlines, Inc. <unitedairlines@united.com>

Sun, Jan 19, 2014 at 11:00 AM

To:



A STAR ALLIANCE MEMBER

Confirmation:
GJ7EWE
Check-In >

Issue Date: January 18, 2014

Traveler KELLEHER/MARK	eTicket Number 0162393506372	Frequent Flyer UA-LL30XXXX Premier Gold / *G	Seats 9D/21C
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FLIGHT INFORMATION

Day, Date	Flight Class	Departure City and Time	Arrival City and Time	Aircraft	Meal
Sat, 01FEB14	UA1255L	SAN FRANCISCO, CA (SFO) 10:38 PM	WASHINGTON, DC (IAD - DULLES) 6:50 AM (02FEB)	737-900	Purchase
Tue, 04FEB14	UA1662L	WASHINGTON, DC (DCA - NATIONAL) 8:20 AM	SAN FRANCISCO, CA (SFO) 11:30 AM	737-700	Purchase

FARE INFORMATION

Fare Breakdown		Form of Payment:
Airfare:	321.86USD	AMERICAN EXPRESS
U.S. Federal Transportation Tax:	24.14	Last Four Digits 1008
U.S. Flight Segment Tax:	8.00	
September 11th Security Fee:	5.00	
U.S. Passenger Facility Charge:	9.00	
Per Person Total:	368.00USD	
eTicket Total:	368.00USD	

The airfare you paid on this itinerary totals: 321.86 USD

The taxes, fees, and surcharges paid total: 46.14 USD

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/0VALUAFTDPT/CHGFEE

Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

Additional Charges: Sat., Jan. 11, 2014/American Express 1008 was charged 8.99 USD for the following:
FareLock / EDD 01629237505490

Baggage allowance and charges for this itinerary.

Baggage fees are per traveler

Origin and destination for checked baggage	1 st bag	2 nd bag	Max wt / dim per piece
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2/1/2014 San Francisco, CA (SFO) to Washington, DC (IAD - Dulles)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)
2/4/2014 Washington, DC (DCA - National) to San Francisco, CA (SFO)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)

Baggage check-in must occur with United or United Express, and you must have valid MileagePlus Premier® Gold membership at time of check-in to qualify for waiver of service charges for up to three checked bags (within specified size and weight limits).

Additional Baggage Information

Carry-on baggage information

United accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag).

Due to FAA regulations, operating carriers may have different carry-on requirements.

Please check with the operating carrier for more information or go to united.com.

General Baggage Information

First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges

allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items

or sporting equipment, visit united.com/baggage.

eTicket Reminders

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.

EXCEPTION:when departing from Anchorage, Atlanta, Chicago, Cincinnati, Cleveland, Denver, Honolulu, Houston, Indianapolis, Jacksonville, Kahului, Kona, Las Vegas, Los Angeles, Maui, Miami, Newark, Orange County (SNA), Orlando, Philadelphia, Phoenix, Reno, San Francisco, San Juan, PR, St. Louis, Seattle, Tampa or Washington, DC (both IAD and DCA), the check in requirement time for Passengers and Bags is 45 minutes.

- **Boarding Requirement** - Passengers must be prepared to board at the departure gate with their boarding pass at least 15 minutes prior to scheduled departure.
- Failure to meet the **Boarding Requirements** may result in cancellation of reservations, denied boarding, removal of checked baggage from the aircraft and loss of eligibility for denied boarding compensation.
- Bring your boarding pass or this eTicket Receipt along with photo identification to the airport.
- The FAA now restricts carry-on baggage to one bag plus one personal item (purse, briefcase, laptop computer, etc.) per passenger.
- For up to the minute flight information, sign-up for your Flight Status E-mail at united.com or call 1-800-824-6200; in Spanish 1-800-426-5561.
- If flight segments are not flown in order, your reservation will be cancelled. Rebooking will be subject to the fare rules governing your ticket.
- For the most current status of your reservation, flights and other important policies, go to united.com.
- Your eTicket is non transferable and valid for 1 year from the issue date unless otherwise noted in the fare rules above.

Customer Care Contact Information

We welcome your compliments, comments or complaints regarding United or a United travel experience.

You may contact us using our Customer Care contact form at united.com

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Our operations locations are split in the following airports: London Heathrow, England; New York LaGuardia, NY and Boston, MA.

See united.com for where to check in at each airport

IMPORTANT CONSUMER NOTICES

- **Incorporated Terms** - Your travel is subject to United's Contract of Carriage terms. The Contract is available for inspection at any UA ticketing facility, united.com or by calling 1-800-UNITED-1. Passengers have the right to receive the full text of the terms incorporated by reference free of charge by mail or other delivery service. The Contract terms include rules about limits on liability for personal injury or death and for loss, damage, or delay of goods and baggage, check-in times, overbooking, security issues, reservations, denial of carriage, refunds, claims limits and restrictions, including time limitations for filing a claim or lawsuit, and schedule changes and irregularities. The Contract of Carriage contains further detail of these terms.
- **Additional Terms** - Depending on the rules applicable to the fare paid, one or more restrictions including, but not limited to one or more of the following, may apply to your travel: (1) the ticket may not be refundable but may be exchangeable for a fee with another restricted fare ticket meeting all the rules/restrictions of the original ticket (including the payment of any difference in fares); (2) a fee may apply for changing/canceling reservations; or (3) travel may be restricted to specific flights and/or times and minimum and/or maximum stay may be required.
- **Baggage Liability** - On domestic flights, United's maximum liability limit for checked baggage is \$3400 USD per passenger and United excludes liability for all unchecked baggage. For travel within the U.S., United excludes liability for fragile, valuable or perishable items carried in all baggage including jewelry, computers, cash, camera equipment and similar valuables. If any of these items are lost, damaged or delayed, you will not be entitled to any reimbursement. You can declare excess valuation on certain baggage at the airport, additional fees will apply.
- **ADVICE TO INTERNATIONAL PASSENGERS ON CARRIER LIABILITY** - Passengers on a journey involving an ultimate destination or stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention, including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special contracts of carriage embodied in applicable tariffs, governs and may limit the liability of the Carrier in respect of death of or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.
- **Notice—Overbooking of Flights** - Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-in deadline which are available upon request from the air carrier, persons denied boarding involuntarily are entitled to compensation. *The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket*

counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

- **Personal Health** - For important health tips before your flight, including information on a serious condition called Deep Vein Thrombosis, please go to united.com.

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For assistance, please contact United Airlines via telephone or via e-mail.2014

Jose Cisneros <[REDACTED]>
To: Mark Kelleher <[REDACTED]>

Sun, Jan 19, 2014 at 11:22 AM

[Quoted text hidden]

Jose Cisneros <[REDACTED]>
To: Mark Kelleher <[REDACTED]>

Sat, Feb 1, 2014 at 1:32 PM

Here is your flight information.

----- Forwarded message -----

From: "United Airlines, Inc." <unitedairlines@united.com>
Date: Jan 19, 2014 11:00 AM
Subject: eTicket Itinerary and Receipt for Confirmation GJ7EWE
To: [REDACTED]

[Quoted text hidden]