

# ETHICS COMMISSION **CITY AND COUNTY OF SAN FRANCISCO**

Peter Keane	Date:	February 13, 2018
CHAIRPERSON	То:	San Francisco Ethics Commission
Daina Chiu Vice-Chairperson	From:	Kyle Kundert, Senior Policy Analyst
Paul A. Renne Commissioner		Agenda Item 5 - Staff Memorandum Regarding the Status of the Whistleblower Protection Ordinance and Possible Commission Action
Quentin L. Kopp Commissioner Yvonne Lee	Summary	This Memorandum provides a status update on the Whistleblower Protection Ordinance and requests further action by the Commission to advance its likelihood of enactment into law.
Commissioner LeeAnn Pelham Executive Director	Action Reques	<b>ted</b> That the Commission consider the information contained in this memo and provide its direction on this item.

### Background

Following its review and analysis of the substantive recommendations contained in the 2014-2015 San Francisco Civil Grand Jury report ("Jury Report"), the Ethics Commission proposed changes to strengthen and clarify the City's Whistleblower Protection Ordinance ("WPO"). The Commission adopted proposed amendments to the WPO at its meeting on March 28, 2016, and transmitted them to the Board of Supervisors (BOS) on April 11, 2016, for enactment. BOS President London Breed introduced the WPOs sponsor of the legislation on June 14, 2016 (File No.160689).

After introducing the WPO approved by the Commission, Supervisor Breed requested that Staff also engage the Controller's Office, Department of Human Resources ("DHR"), and the City's bargaining units for any comments on the Commission's proposed changes. Over the next several months and into 2017, Staff engaged the Controller's Office, the Department of Human Resources, and interested bargaining units and responded to constructive comments from those entities. Those revisions were reflected in a 2017 version of the WPO, which the Ethics Commission considered and formally approved at its regular meeting on January 16, 2018.<sup>1</sup> At its January meeting, the Commission also asked that a final version of the WPO be prepared as a ballot measure ordinance for potential submission to the voters on the June 5, 2018 election for possible action at its next regular meeting on February 16, 2018.

<sup>&</sup>lt;sup>1</sup> For full background on the proposed WPO and text of both the 2016 and 2017 drafts considered by the Ethics Commission, see Agenda item 4 from the Commission's January 16, 2018 meeting.

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On January 24, 2018, Staff from the Ethics Commission and DHR concluded the meet and confer process with interested bargaining units. As a result of those discussions, one modification was made at the request of bargaining units. That change deleted the requirement that obligated supervisors to complete a proscribed form to assist them with the referral of complainants and complaints to the appropriate intake agency.

In addition, because the Commission does not have jurisdiction over provisions contained in the WPO that addressed duties assigned to the Controller's Office Whistleblower Program, sections not within the Commission's authority were identified by the Office of the City Attorney and removed from the ordinance prepared for consideration to be placed on the ballot. The 2017 WPO that has been revised to accommodate these changes, and which the Ethics Commission may now consider for placement on the June 2018 ballot, appears at Attachment 1.

Separately, following the conclusion of the meet and confer process, Staff from the Commission, Controller's Office, and DHR met with Supervisor Breed's legislative staff to brief that office on changes to the language of the WPO since Supervisor Breed introduced the initial legislation in mid-2016 and on the recent outcome of the meet and confer process. That office is also aware of the interest the Ethics Commission has expressed in possibly placing the WPO on the June ballot.

#### **Next Steps**

With WPO Ordinance language now resolved, several options exist as to how the Ethics Commission may wish to proceed to move the WPO toward enactment into law. These include:

- Option 1. Place the attached ordinance on the June 5, 2018 ballot as a measure to be decided directly by San Francisco voters, by approving the ordinance with an affirmative vote of 4/5ths of its members, and then submitting the approved ordinance to the Department of Elections no later than March 2, 2018.
- Option 2. Alternatively, defer action to place the attached ordinance on the June 2018 ballot and direct Staff to work with Supervisor Breed to re-introduce the revised 2017 legislative version of the Ordinance and seek adoption by action of the Board of Supervisors. Under this approach the Commission would retain the ability to place the item on the November 2018 ballot should it wish to do.
- Option 3. Defer action to place the ordinance on the November 2018 ballot.

We look forward to answering any questions during the Commission's discussion on February 16.

Agenda Item 5 | Attachment 1 | 2017 WPO Ballot Measure ORDINANCE NO.

[Initiative Ordinance - Campaign and Governmental Conduct Code - Expanding Whistleblower Protections]

Motion ordering submitted to the voters an ordinance amending the Campaign and Governmental Conduct Code to provide retaliation protections for City contractors, increase the remedies available for whistleblowers who have suffered retaliation, and establish greater confidentiality protections for whistleblowers' identities, at an election to be held on June 5, 2018.

MOVED, That pursuant to Charter section 15.102, the Ethics Commission hereby submits the following ordinance to the voters of the City and County of San Francisco, at an election to be held on June 5, 2018.

Ordinance amending the Campaign and Governmental Conduct Code to provide retaliation protections for City contractors, increase the remedies available for whistleblowers who have suffered retaliation, and establish greater confidentiality protections for whistleblowers' identities.

NOTE: Unchanged Code text and uncodified text are in plain Arial font. Additions to Codes are in <u>single-underline italics Times New Roman font</u>. Deletions to Codes are in <u>strikethrough italics Times New Roman font</u>. Board amendment additions are in <u>double-underlined Arial font</u>. Board amendment deletions are in <u>strikethrough Arial font</u>. Asterisks (\* \* \* \*) indicate the omission of unchanged Code subsections or parts of tables.

Be it ordained by the People of the City and County of San Francisco: Section 1. The Campaign and Governmental Conduct Code is hereby amended by revising Sections 4.100, 4.105, 4.110, 4.115, and 4.120, and adding a new Section 4.117, to read as follows:

# SEC. 4.100. FINDINGS.

The City and County of San Francisco <u>("City"</u>) has a paramount interest in protecting the integrity of its government institutions. To further this interest, individuals should be encouraged to report *to the City's Ethics Commission, Controller, District Attorney, City Attorney and the complainant's department* possible violations of laws, regulations, and rules governing the conduct of City officers and employees, *City contractors, and employees of City contractors*.

<u>This Chapter 1 fulfills the Charter's requirements for two City programs relating to</u> <u>whistleblowers, as required by Charter Appendix Section F1.107. First, as required by the Charter, the</u> <u>Office of the Controller has authority to receive and investigate whistleblower complaints concerning</u> <u>deficiencies in the quality and delivery of City government services, wasteful and inefficient City</u> <u>government practices, misuse of City funds, and improper activities by City officers and employees.</u>

<u>Second, as required by the Charter, this ordinance protects the confidentiality of</u> <u>whistleblowers, and protects City officers and employees from retaliation for filing whistleblower</u> <u>complaints or providing assistance with the investigation of such complaints. As set forth in this</u> <u>Chapter 1, the Ethics Commission has primary responsibility for ensuring such protections.</u>

This Chapter protects all City officers and employees from retaliation for filing a complaint with, or providing information to, the Ethics Commission, Controller, District Attorney, City Attorney or complainant's department about improper government activity by City officers and employees.

This Chapter ensures that complaints that do not allege a violation of law over which the Ethics Commission or Controller has jurisdiction are directed to the appropriate agency for investigation and possible disciplinary or enforcement action.

Finally, this Chapter implements Charter Appendix Section F1.107. Section F1.107 directs the Controller, as City Services Auditor, to administer a whistleblower program and investigate reports of complaints concerning the misuse of City funds, improper activities by City officers and employees, deficiencies in the quality and delivery of government services, and wasteful and inefficient City government practices.

# SEC. 4.105. COMPLAINTS OF IMPROPER GOVERNMENT ACTIVITY; INVESTIGATION PROCEDURES; REFERRAL TO OTHER AGENCIES.

(a) COMPLAINTS. Any person may file a complaint with the Ethics Commission, Controller, District Attorney City Attorney, or a written complaint with the complainant's department alleging that a City officer or employee has engaged in improper government activity by: violating local campaign finance, lobbying, conflicts of interest or governmental ethics laws, regulations or rules; violating the California Penal Code by misusing City resources; creating a specified and substantial danger to public health or safety by failing to perform duties required by the officer or employee's City position; or abusing his or her City position to advance a private interest.

(b) ETHICS COMMISSION COMPLAINT PROCEDURES. The Ethics Commission shall investigate complaints filed under this Section <u>4.105</u> that <u>allege contain potential</u> violations of local campaign finance, lobbying, conflicts of interest, and governmental ethics laws pursuant to the procedures specified in Charter Section C3.699-13 and the regulations adopted thereunder. Nothing in this subsection <u>(b)</u> shall preclude the Ethics Commission from referring any matter to any other City department, commission, board, officer, or employee or to other government agencies for investigation and possible disciplinary or enforcement action. The Ethics Commission may require that any City department, commission, board, officer, or employee report to the Ethics Commission on the referred matter.

(c) REFERRAL. The Ethics Commission shall refer complaints that do not allege a violation of law, regulation or rule that is within the Ethics Commission's jurisdiction to the appropriate agency for investigation and possible disciplinary or enforcement action. The Commission may conduct preliminary investigations into such complaints to determine

whether the complaint contains sufficient information to warrant referral. The Ethics Commission may require *that* any City department, *commission, board, officer or employee to provide a written report regarding the department's investigation and any action that the department has taken in response to the Ethics Commission's referral within a time-frame that the Ethics* <u>Commission shall specify.</u> *report to the Ethics Commission on the referred matter.* **SEC. 4.110. DEFINITIONS.** 

For purposes of this Chapter <u>1</u>, the following words and phrases shall have the following meanings:

(a) The term "City" or "City agency" shall means the City and County of San Francisco, its departments, commissions, task forces, committees, and boards.

(b) The term "eComplainant's department" includes the complainant's supervisor, the executive director or highest ranking officer in the complainant's department, and the board or commission overseeing the complainant's department.

<u>"Deficiencies in the quality and delivery of government services" shall mean the failure to</u> perform a service, when performance is required under any law, regulation or policy, or under a City contract or grant.

<u>"Improper government activity" shall mean violation of any federal, state, or local law,</u> regulation, or rule, including but not limited to laws, regulations, or rules governing campaign finance, conflicts of interest, or governmental ethics laws; or action which creates a danger to public health or safety by the failure of City officers or employees to perform duties required by their positions.

<u>"Improper government activity" does not include employment actions for which other remedies exist.</u> <u>"Misuse of City funds" shall mean any use of City funds for purposes outside of those directed</u>

by the City.

*(c) The term* "*pP*reliminary investigation" shall be limited to, but need not include <u>all of</u>. <u>*the following*</u>: review of the complaint and any documentary evidence provided with the complaint; interview of the complainant; interview of the respondent, counsel to respondent and any witnesses who voluntarily agree to be interviewed for this purpose; review of any relevant public documents and documents provided voluntarily to the Commission.

<u>"Supervisor" shall mean any individual having the authority, on behalf of the City, to hire,</u> <u>transfer, suspend, lay off, recall, promote, discharge, reward, or discipline other employees, or the</u> <u>responsibility to routinely direct them, to adjust their grievances, or to effectively recommend such</u> <u>action, if, in connection with the foregoing, the exercise of that authority is not merely routine or</u> <u>clerical, but requires the use of independent judgment.</u>

<u>"Unlawful activity" shall mean violations of any federal, state or local law, regulation or rule</u> <u>including but not limited to those laws, regulations or rules governing campaign finance, conflicts of</u> <u>interest or governmental ethics laws; or actions which create a danger to public health or safety by the</u> <u>failure of City officers or employees to perform duties imposed by a City contract.</u>

<u>"Wasteful and inefficient City government practices" shall mean the expenditure of City funds</u> that could be eliminated without harming public health or safety, or reducing the quality of government services.

# SEC. 4.115. PROTECTION OF WHISTLEBLOWERS - <u>CITY EMPLOYEES</u>.

(a) RETALIATION PROHIBITED. No City officer or employee may terminate, demote, suspend, or take other similar adverse employment action against any City officer or employee because the officer or employee has in good faith:

(i) (1) filed a complaint <u>as set forth in Section 4.105(a)</u>; with the Ethics Commission, Controller, District Attorney or City Attorney, or a written complaint with the complainant's department, alleging that a City officer or employee engaged in improper government activity by: violating local campaign finance, lobbying, conflicts of interest or governmental ethics laws, regulations or rules; violating the California Penal Code by misusing City resources; creating a specified and substantial danger to public health or safety by failing to perform duties required by the

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officer or employee's City position; or abusing his or her City position to advance a private interest, (ii) filed a complaint with the Controller's Whistleblower Program, or

(2) attempted to file a complaint through the procedures set forth in Section 4.105(a) but, in good faith, did not file the complaint with the appropriate City department or official; or

(iii) (3) provided any information <u>in connection with</u> or otherwise cooperated with any investigation conducted under this Chapter <u>1</u>.

(b) COMPLAINTS OF RETALIATION-*FOR HAVING FILED A COMPLAINT ALLEGING IMPROPER GOVERNMENT ACTIVITY*.

(i) (1) Administrative Complaints. Any *eity* <u>City</u> officer or employee, or former *eity* <u>City</u> officer or employee, who believes he or she has been the subject of retaliation in violation of <u>Ss</u>ubsection (a) of this Section <u>4.115</u> may file a complaint with the Ethics Commission. The complaint must be filed no later than two years after the date of the alleged retaliation.

The Ethics Commission shall investigate complaints of violations of  $S_{\Sigma}$ ubsection (a) of this Section <u>4.115</u> pursuant to the procedures specified in <u>San Francisco</u> Charter Section C3.699-13 and the regulations adopted thereunder. The Ethics Commission may decline to investigate complaints alleging violations of <u>Ss</u>ubsection (a) if it determines that the same or similar allegations are pending with or have been finally resolved by another administrative or judicial body. Nothing in this <u>Ss</u>ubsection (<u>b)(1)</u> shall preclude the Ethics Commission from referring any matter to any other City department, commission, board, officer, or employee, or to other government agencies for investigation and possible disciplinary or enforcement action. The Ethics Commission may refer matters to the Department of Human Resources with a recommendation. The Ethics Commission may require <u>that</u> any City department; <u>commission, board, officer or employee to provide a written report regarding the department's</u> <u>investigation and any action that the department has taken in response to the Ethics Commission's</u> referral within a time frame that the Ethics Commission shall specify. report to the Ethics Commission on the referred matter.

(ii) (2) **Civil Complaints.** Any City officer or employee who believes he or she has been the subject of retaliation in violation of  $S_{\underline{S}}$  ubsection (a) of this Section <u>4.115</u> may bring a civil action against the City officer or employee who committed the violation. Such action must be filed no later than two years after the date of the retaliation.

(iii) (3) Burden of Establishing Retaliation. In order to establish <u>under this</u> <u>Section 4.115 that</u> retaliation <u>occurred under this Section</u>, a complainant <u>in a civil action</u> must demonstrate, <u>or the Ethics Commission in an administrative proceeding must determine</u>, by a preponderance of the evidence, that the complainant's engagement in activity protected under <u>Ss</u>ubsection (a) was a substantial motivating factor for the adverse employment action. The <u>employer respondent</u> may rebut this claim if <u>if the respondent</u> demonstrates by a preponderance of the evidence that <u>he, she, or</u> it would have taken the same employment action irrespective of the complainant's participation in protected activity.

(4) Duty to Assist with Retaliation Complaints. Supervisors who receive a complaint alleging retaliation under this Chapter 1 must keep the complaint confidential and immediately assist the complainant by referring the complainant to the Ethics Commission and documenting the referral in writing. Documentation must include the date and time of the referral and that the complaint was about retaliation. Supervisors who fail to comply with this subsection (b) are subject to the penalties and remedies set forth in subsection (c).

(c) PENALTIES AND REMEDIES.

(i) (1) Charter <u>Administrative</u> Penalties. Any City officer or employee who violates  $S_{\underline{S}}$  ubsection (a) of this Section <u>4.115</u> may be subject to administrative penalties pursuant to Charter Section C3.699-13.

(2) Redress for Retaliatory Employment Action. Following an administrative hearing and after making a finding that an adverse employment action has been taken for purposes of retaliation, the Ethics Commission may, subject to the Charter's budgetary and civil service provisions, recommend the cancellation of the retaliatory termination, demotion, suspension or other adverse employment action.

(ii) (3) **Discipline by Appointing Authority.** Any City officer or employee who violates  $S_{\underline{s}}$  ubsections (a) <u>or (b)(4)</u> of this Section <u>4.115</u> shall be subject to disciplinary action up to and including dismissal by his or her appointing authority. If no disciplinary action is taken by the appointing authority, the Ethics Commission may refer the matter to the Civil Service Commission for action pursuant to Charter Section A8.341.

(iii) (4) Civil Penalties. Any City officer or employee who violates  $S_{\underline{s}}$  ubsection (a) of this Section <u>4.115</u> may be personally liable in a civil action authorized under <u>Subsection</u> (b)(ii) <u>subsection (b)(2)</u> of this Section for a civil penalty not to exceed <u>\$5,000</u> <u>\$10,000</u>.

(d) RESERVATION OF AUTHORITY.

(*i*) (<u>1</u>) **Civil Service Commission.** Nothing in this Section <u>4.115</u> shall interfere with the powers granted to the Civil Service Commission by the <u>San Francisco</u> Charter.

(ii) (2) Appointing Authority. Nothing in this Section <u>4.115</u> shall interfere with the power of an appointing officer, manager, or supervisor to take action with respect to any City officer or employee, provided that the appointing officer, manager, or supervisor reasonably believes that such action is justified on facts separate and apart from the fact that the officer or employee <u>filed a complaint as set forth in Section 4.105(a)</u>, <u>attempted to file such a</u> <u>complaint in good faith, or cooperated with an investigation of such a complaint. filed a complaint</u> with, or cooperated with, an Ethics Commission investigation of such complaint; or filed a complaint with or provided information to the Controller, District Attorney, City Attorney or the complainant's department.

(e) NOTICE OF WHISTLEBLOWER PROTECTIONS. The Controller shall prepare, and each City department shall post a notice of whistleblower protections. The notice shall be posted in a location that is conspicuous and accessible to all employees. (f) WHISTLEBLOWER PROTECTION AWARENESS TRAINING. (1) The Controller, in collaboration with the Ethics Commission, shall prepare, and all City departments shall distribute, materials to publicize and promote whistleblower protections as part of each department's new hire training programs. (2) The Ethics Commission, in collaboration with the Controller and Department of Human Resources, shall prepare, and all City departments shall distribute, materials to publicize and promote supervisors' responsibilities under this Chapter 1. In addition, the Department of Human Resources, in collaboration with the Controller and Ethics Commission, shall prepare web-based training for supervisors regarding their responsibilities under this Chapter 1, which shall be implemented by January 1, 2019. This training must be provided to all City supervisors annually by April of each year thereafter. SEC. 4.117. PROTECTION OF WHISTLEBLOWERS - CITY CONTRACTORS. (a) <u>RETALIATION PROHIBITED</u>. No City officer or employee may take steps to terminate a contract with a City contractor; refuse to use a City contractor for contracted services; request that a City contractor terminate, demote, or suspend one of its employees; or take other similar adverse action against any City contractor or employee of a City contractor because the contractor or the contractor's employee: (1) filed a complaint with any supervisor within a City agency alleging that a City officer or employee engaged in improper government activity, misused City funds, caused deficiencies in the quality and delivery of government services, or engaged in wasteful and inefficient government

practices;

(2) filed a complaint with any supervisor within a City agency alleging that another <u>City contractor, or employee of another City contractor, engaged in unlawful activity, misused City</u> funds, caused deficiencies in the quality and delivery of government services or engaged in wasteful and inefficient government practices; or (3) provided any information in connection with or otherwise cooperated with any investigation conducted under this Chapter 1. (b) COMPLAINTS OF RETALIATION. (1) Administrative Complaints. Any City contractor or employee of a City contractor, who believes it, he, or she has been the subject of retaliation in violation of subsection (a) of this Section 4.117 may file a complaint with the Ethics Commission. The complaint must be filed no later than two years after the date of the alleged retaliation. <u>The Ethics Commission shall investigate complaints of violations of subsection (a) of</u> this Section 4.117 pursuant to the procedures specified in Charter Section C3.699-13 and the regulations adopted thereunder. The Ethics Commission may decline to investigate complaints alleging violations of subsection (a) if it determines that the same or similar allegations are pending with or have been finally resolved by another administrative or judicial body. Nothing in this subsection shall preclude the Ethics Commission from referring any matter to any other City department, commission, board, officer, or employee, or to other government agencies for investigation and possible disciplinary or enforcement action. The Ethics Commission may refer matters to the Department of Human Resources with a recommendation. The Ethics Commission may require any City department to provide a written report regarding the department's investigation and any action that the department has taken in response to the Ethics Commission's referral, within a time frame that the Ethics Commission shall specify.

(2) Burden of Establishing Retaliation. In order to establish that retaliation occurred under this Section 4.117, the Ethics Commission in an administrative proceeding must determine, by a

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preponderance of the evidence, that the complainant's engagement in activity protected under subsection (a) was a substantial motivating factor for the adverse action. The respondent may rebut this claim if it demonstrates by a preponderance of the evidence that it would have taken the same adverse action irrespective of the complainant's participation in protected activity.

(c) PENALTIES AND REMEDIES.

(1) Administrative Penalties. Any City officer or employee who violates subsection (a) of this Section 4.117 may be subject to administrative penalties pursuant to Charter Section C3.699-13.

(2) **Redress for Retaliatory Adverse Action.** Following an administrative hearing and after making a finding that an adverse action has been taken for purposes of retaliation, the Ethics Commission may, subject to the Charter's budgetary and contracting provisions, order the cancellation of retaliatory adverse action taken against a City contractor or employee of a City contractor.

(3) Discipline by Appointing Authority. Any City officer or employee who violates subsection (a) of this Section 4.117 shall be subject to disciplinary action up to and including dismissal by his or her appointing authority. If no disciplinary action is taken by the appointing authority, the Ethics Commission may refer the matter to the Civil Service Commission for action pursuant to Charter Section A8.341.

(d) NOTICE OF WHISTLEBLOWER PROTECTIONS. The Controller shall prepare, and each City department shall post, a notice of the whistleblower protections established by this Section 4.117. City contractors shall distribute the notice of protections to all of their employees.

# SEC. 4.120. CONFIDENTIALITY.

(a) WHISTLEBLOWER IDENTITY. Any individual who files a complaint under Section
 4.105 of this Chapter may elect to have his or her identity kept confidential as provided by
 Charter Section C3.699-13(a). Such election must be made at the time the complaint is filed.

(b) COMPLAINTS AND INVESTIGATIONS.

(1) The Ethics Commission shall treat as confidential complaints made under Section 4.105 of this Chapter, and related information, including but not limited to materials gathered and prepared in the course of investigation of such complaints, and deliberations regarding such complaints, as provided by Charter Section C3.699-13(a).

(2) City officers and employees shall treat as confidential complaints filed under Sections 4.115 and 4.117, and related information, including but not limited to materials gathered and prepared in the course of investigating such complaints, and deliberations regarding such complaints.

(c) PENALTIES. Except as provided in subsection (d), violations of subsections (a) and (b) may be subject to the administrative proceedings and penalties set forth in Charter Section C3.699-13, in addition to disciplinary action up to and including dismissal by his or her appointing authority.

(c) (d) EXCEPTIONS.

(i) (1) Conduct of Investigations. Nothing in this Section <u>4.120</u> shall preclude the <u>Controller's Office</u>, Ethics Commission, <u>District Attorney</u>, <u>and City Attorney</u> from disclosing the identity of an individual or other information to the extent necessary to conduct its investigation.

(2) Legal Proceedings. Nothing in this Section 4.120 shall preclude City officers and employees from disclosing the identity of an individual or other information relating to a complaint to the extent required by the rules governing an administrative or court proceeding.

(ii) (3) Referrals. Nothing in this Section <u>4.120</u> shall preclude the Ethics Commission from referring any matter to any other City department, commission, board, officer, or employee, or to other government agencies, for investigation and possible disciplinary or enforcement action.

Section 2. Effective Date. This ordinance shall become effective 10 days after the Board of Supervisors declares the results of the June 5, 2018 election.

Section 3. Scope of Ordinance. In enacting this ordinance, the Board of Supervisors intends to amend only those words, phrases, paragraphs, subsections, sections, articles, numbers, punctuation marks, charts, diagrams, or any other constituent parts of the Municipal Code that are explicitly shown in this ordinance as additions, deletions, Board amendment additions, and Board amendment deletions in accordance with the "Note" that appears under the official title of the ordinance.

Section 4. Amendment or Repeal. The Board of Supervisors may amend this ordinance, without further voter approval, if all of the following conditions are met:

(a) the amendment furthers the purposes of this ordinance;

(b) the Ethics Commission approves the proposed amendment in advance by at least a four-fifths vote of all its members;

(c) the proposed amendment is available for public review at least 30 days before the amendment is considered by the Board of Supervisors or any committee of the Board of Supervisors; and

(d) the Board of Supervisors approves the proposed amendment by at least a twothirds vote of all its members.

APPROVED AS TO FORM: DENNIS J. HERRERA, City Attorney

By:

ANDREW SHEN Deputy City Attorney

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FILE NO.

ORDINANCE NO.

1 2	[ <u>Initiative Ordinance -</u> Campaign and Governmental Conduct Code - Expanding Whistleblower Protections]
3 4	Motion ordering submitted to the voters an ordinance amending the Campaign and Governmental Conduct Code to provide retaliation protections for City contractors,
5	increase the remedies available for whistleblowers who have suffered retaliation, and
6	establish greater confidentiality protections for whistleblowers' identities, at an
7	election to be held on June 5, 2018.
8	
9	MOVED, That pursuant to Charter section 15.102, the Ethics Commission hereby
10	submits the following ordinance to the voters of the City and County of San Francisco, at an
11 12	election to be held on June 5, 2018.
13 14 15 16 17	Ordinance amending the Campaign and Governmental Conduct Code to broaden the scope of whistleblower complaints, provide retaliation protections for City contractors, increase the remedies available for whistleblowers who have suffered retaliation, and establish greater confidentiality protections for whistleblowers' identities. NOTE: Unchanged Code text and uncodified text are in plain Arial font.
18 19 20 21	Additions to Codes are in <u>single-underline italics Times New Roman font</u> . Deletions to Codes are in <u>strikethrough italics Times New Roman font</u> . Board amendment additions are in <u>double-underlined Arial font</u> . Board amendment deletions are in strikethrough Arial font. Asterisks (* * * *) indicate the omission of unchanged Code subsections or parts of tables.
22	Be it ordained by the People of the City and County of San Francisco:
23	Section 1. The Campaign and Governmental Conduct Code is hereby amended by
24	revising Sections 4.100, 4.105, 4.107, 4.110, 4.115, and 4.120, and adding a new Section
25	4.117, to read as follows:

1 SEC. 4.100. FINDINGS.

2	The City and County of San Francisco ("City") has a paramount interest in protecting
3	the integrity of its government institutions. To further this interest, individuals should be
4	encouraged to report to the City's Ethics Commission, Controller, District Attorney, City Attorney
5	and the complainant's department possible violations of laws, regulations, and rules governing
6	the conduct of City officers and employees, City contractors, and employees of City contractors.
7	This Chapter 1 fulfills the Charter's requirements for two City programs relating to
8	whistleblowers, as required by Charter Appendix Section F1.107. First, as required by the Charter, the
9	<u>Office of the Controller has authority to receives and investigates whistleblower complaints concerning</u>
10	deficiencies in the quality and delivery of City government services, wasteful and inefficient City
11	government practices, misuse of City funds, and improper activities by City officers, employees, and
12	<u>contractors.</u>
13	Second, as required by the Charter, this ordinance protects the confidentiality of
14	whistleblowers, and protects City officers and employees from retaliation for filing whistleblower
15	complaints or providing assistance with the investigation of such complaints. As set forth in this
16	Chapter 1, the Ethics Commission has primary responsibility for ensuring such protections.
17	This Chapter protects all City officers and employees from retaliation for filing a complaint
18	with, or providing information to, the Ethics Commission, Controller, District Attorney, City Attorney
19	or complainant's department about improper government activity by City officers and employees.
20	This Chapter ensures that complaints that do not allege a violation of law over which the Ethics
21	Commission or Controller has jurisdiction are directed to the appropriate agency for investigation and
22	possible disciplinary or enforcement action.
23	Finally, this Chapter implements Charter Appendix Section F1.107. Section F1.107 directs the
24	Controller, as City Services Auditor, to administer a whistleblower program and investigate reports of
25	

Supervisor Breed BOARD OF SUPERVISORSETHICS COMMISSION

#### 2 government practices. 3 SEC. 4.105. COMPLAINTS OF IMPROPER GOVERNMENT ACTIVITY OF 4 **IMPROPER GOVERNMENT ACTIVITY; INVESTIGATION PROCEDURES; REFERRAL TO** 5 OTHER AGENCIES. 6 (a) COMPLAINTS. Any person may file a complaint for investigation with the Office of 7 the Controller's Whistleblower Program, Ethics Commission, Controller, Controller, District 8 Attorney, or a written complaint with a written complaint with the complainant's 9 department alleging that a City officer or employee has engaged in improper government 0 activity, misused City funds, caused deficiencies in the quality and delivery of government services or 1 engaged in wasteful and inefficient government practices, or that a City contractor or employee of a 12 City contractor has engaged in unlawful activity in connection with a City contract. by: violating local 13 campaign finance, lobbying, conflicts of interest or governmental ethics laws, regulations or rules; 14 violating the California Penal Code by misusing City resources; creating a specified and substantial 15 danger to public health or safety by failing to perform duties required by the officer or employee's City 6 *position; or abusing his or her City position to advance a private interest.* by: violating local 7 campaign finance, lobbying, conflicts of interest or governmental ethics laws, regulations or 8 rules; violating the California Penal Code by misusing City resources; creating a specified and 9 substantial danger to public health or safety by failing to perform duties required by the officer 20 or employee's City position; or abusing his or her City position to advance a private interest. 21 (b) ETHICS COMMISSION COMPLAINT PROCEDURES. The Ethics Commission 22 shall investigate complaints filed under this Section 4.105 that allege contain potential violations 23 of local campaign finance, lobbying, conflicts of interest, and governmental ethics laws 24 pursuant to the procedures specified in Charter Section C3.699-13 and the regulations 25 adopted thereunder. Nothing in this subsection (b) shall preclude the Ethics Commission from

deficiencies in the quality and delivery of government services, and wasteful and inefficient City

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referring any matter to any other City department, commission, board, officer, or employee or
 to other government agencies for investigation and possible disciplinary or enforcement
 action. The Ethics Commission may require that any City department, commission, board,
 officer, or employee report to the Ethics Commission on the referred matter.

(c) REFERRAL. The Ethics Commission shall refer complaints that do not allege a
violation of law, regulation or rule that is within the Ethics Commission's jurisdiction to the
appropriate agency for investigation and possible disciplinary or enforcement action. The
Commission may conduct preliminary investigations into such complaints to determine
whether the complaint contains sufficient information to warrant referral. The Ethics
Commission may require *that* any City department, *commission, board, officer or employee to provide a written report regarding the department's investigation and any action that the department*

12 *has taken in response to the Ethics Commission's referral within a time-frame that the Ethics* 

13 <u>Commission shall specify</u>. report to the Ethics Commission on the referred matter.

 SEC. 4.107. COMPLAINTS BY CITIZENS AND EMPLOYEES; WHISTLEBLOWER

 PROGRAM.

6 (a) WHISTLEBLOWER PROGRAM. The Controller shall administer and publicize a 7 whistleblower and citizen complaint program for citizens and employees to report the misuse 8 of City funds, improper government activities by City officers and employees, deficiencies in the 9 quality and delivery of government services, and wasteful and inefficient City government 20 practices. Subject to subsection (b), Tthe Controller shall investigate and otherwise attempt to 21 resolve complaints reported to the Whistleblower Program. The Controller shall administer a 22 hotline telephone number and website and publicize the hotline and website through press 23 releases, public advertising, and communications to City employees. 24 (b) REFERRAL OF CERTAIN COMPLAINTS. The Controller shall refer the following

25 complaints as set forth in this <u>subs</u>Section (<u>b</u>):

I	
1	(i) (1) Those which another City agency is required by federal, state, or local law
2	to adjudicate: To that agency;
3	(ii) (2) Those which may be resolved through a grievance mechanism
4	established by collective bargaining agreement or contract: To the official or agency
5	designated in the agreement or contract;
6	(iii) (3) Those which involve allegations of conduct which may constitute a
7	violation of criminal law: To the District Attorney or other appropriate law enforcement
8	agency;
9	(iv) (4) Those which are subject to an existing, ongoing investigation by the
10	District Attorney, City Attorney, or Ethics Commission, where the applicable official or
11	Commission states in writing that investigation by the Controller would substantially impede or
12	delay his, her, or its own investigation of the matter: To the investigating office; and
13	(v) (5) Those which allege conduct that may constitute a violation of local
14	<u>campaign finance, lobbying, conflict of interest, or governmental ethics laws, regulations, or rules</u> :
15	t <u>To the Ethics Commission and the City Attorney.</u>
16	Where the conduct that is the subject of the complaint may violate criminal law
17	and any civil or administrative law, statute, ordinance, or regulation, the Controller may take
18	action on the noncriminal aspects of the matter under this Section 4.107 even if a referral has
19	been made to another agency under this <u>subs</u> Section (b).
20	If a complaint is referred under this subsSection (b), the Controller shall inform
21	the complainant of the appropriate procedure for the resolution of the complaint.
22	(c) TRACKING AND INVESTIGATION. The Controller shall receive, track, and
23	investigate complaints made or referred to the Whistleblower Program. The investigation may
24	include all steps that the Controller deems appropriate, including the review of the complaint
25	and any documentary or other evidence provided with it, the gathering of any other relevant

documents from any City department or other source, and interviews of the complainant and
 other persons with relevant information.

3 (d) INFORMATION PROVIDED UNDER PENALTY OF PERJURY. In those instances
4 in which the Controller deems it appropriate, the Controller may require that persons making
5 complaints or providing information swear to the truth of their statements by taking an oath
6 administered by the Controller, or an agent of the Controller, or through written declarations
7 made under penalty of perjury under the laws of the State of California.

- 8 (e) REFERRAL AND RECOMMENDATION BY CONTROLLER. The Controller may 9 refer the complaint to a City department for investigation, either before conducting an initial 0 investigation or after doing so., and may recommend that a City department take specific action based on the Controller's initial investigation. Within 60 days of receiving a complaint 1 2 for investigation or a recommendation by the Controller for specific action, or such other time 3 as the Controller shall specify, the City department shall report to the Controller in writing the 4 results of the department's investigation and any action that the department has taken in 5 response to a recommendation by the Controller that the department take specific action.
- 6 (f) REPORT BY DEPARTMENT AND FURTHER ACTION BY CONTROLLER. If the 7 Controller has recommended that a City department take disciplinary or other corrective 8 action that the department has declined to take, the department shall report to the Controller 9 its reasons for failing to do so within the *timeframe time frame* that the Controller specifies for 20 reporting on its investigation of the complaint. If the Controller determines that the 21 department's reasons are inadequate and that further investigation may be appropriate, the 22 Controller may refer the matter to the Mayor, City Attorney, or District Attorney, or to any 23 officer or agency that has jurisdiction over the matter.
- (g) RESPONSIBILITY OF DEPARTMENTS. The department head shall be
   responsible for compliance by his or her department with these duties. If department staff fail

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1	to comply with the duties to investigate complaints referred by the Controller and to make the
2	reports required by this Section 4.107, the Controller shall notify the department head. If the
3	department head fails to take action to obtain the department's compliance with these duties,
4	the Controller may refer the matter to the Mayor, City Attorney, or District Attorney, or to any
5	officer or agency that has jurisdiction over the matter.
6	SEC. 4.110. DEFINITIONS.
7	For purposes of this Chapter 1, the following words and phrases shall have the
8	following meanings:
9	(a) The term "City" or "City agency" shall means the City and County of San Francisco,
10	its departments, commissions, task forces, committees, and boards.
11	(b) The term "eComplainant's department" includes the complainant's supervisor, the
12	executive director or highest ranking officer in the complainant's department, and the board or
13	commission overseeing the complainant's department.
14	"Deficiencies in the quality and delivery of government services" shall mean the failure to
15	perform a service, when performance is required under any law, regulation or policy, or under a City
16	contract or grant.
17	"Improper government activity" shall mean violation of any federal, state, or local law,
18	regulation, or rule, including but not limited to laws, regulations, or rules governing campaign finance,
19	conflicts of interest, or governmental ethics laws; or action which creates a danger to public health or
20	safety by the failure of City officers or employees to perform duties required by their positions.
21	"Improper government activity" does not include employment actions for which other remedies exist.
22	"Misuse of City funds" shall mean any use of City funds for purposes outside of those directed
23	by the City.
24	(c) The term "pPreliminary investigation" shall be limited to, but need not include all of.
25	the following: review of the complaint and any documentary evidence provided with the

1 complaint; interview of the complainant; interview of the respondent, counsel to respondent

- 2 and any witnesses who voluntarily agree to be interviewed for this purpose; review of any
- 3 relevant public documents and documents provided voluntarily to the Commission.
- 4 <u>"Supervisor" shall mean any individual having the authority, on behalf of the City, to hire,</u>
- 5 <u>transfer</u>, suspend, lay off, recall, promote, discharge, reward, or discipline other employees, or the

6 <u>responsibility to routinely direct them, to adjust their grievances, or to effectively recommend such</u>

7 action, if, in connection with the foregoing, the exercise of that authority is not merely routine or

8 <u>clerical, but requires the use of independent judgment.</u>

- 9 <u>"Unlawful activity" shall mean violations of any federal, state or local law, regulation or rule</u>
- 10 *including but not limited to those laws, regulations or rules governing campaign finance, conflicts of*
- 11 *interest or governmental ethics laws; or actions which create a danger to public health or safety by the*
- 12 *failure of City officers or employees to perform duties imposed by a City contract.*
- 13 <u>"Wasteful and inefficient City government practices" shall mean the expenditure of City funds</u>
- 14 *that could be eliminated without harming public health or safety, or reducing the quality of government*
- 15 <u>services.</u>

#### 16

# SEC. 4.115. PROTECTION OF WHISTLEBLOWERS - CITY EMPLOYEES.

- 17 (a) RETALIATION PROHIBITED. No City officer or employee may terminate, demote,
- 18 suspend, or take other similar adverse employment action against any City officer or

19 employee because the officer or employee has in good faith:

- 20 (i) (1) filed a complaint <u>as set forth in Section 4.105(a)</u>; with the Ethics Commission,
- 21 Controller, District Attorney or City Attorney, or a written complaint with the complainant's
- 22 *department, alleging that a City officer or employee engaged in improper government activity by:*
- 23 *violating local campaign finance, lobbying, conflicts of interest or governmental ethics laws,*
- 24 regulations or rules; violating the California Penal Code by misusing City resources; creating a
- 25 specified and substantial danger to public health or safety by failing to perform duties required by the

1	officer or employee's City position; or abusing his or her City position to advance a private interest, (ii)
2	filed a complaint with the Controller's Whistleblower Program, or
3	(2) attempted to file a complaint through the procedures set forth in Section 4.105(a)
4	but, in good faith, did not file the complaint with the appropriate City department or official; or
5	(iii) (3) provided any information in connection with or otherwise cooperated with
6	any investigation conducted under this Chapter <u>1</u> .
7	(b) COMPLAINTS OF RETALIATION FOR HAVING FILED A COMPLAINT ALLEGING
8	IMPROPER GOVERNMENT ACTIVITY.
9	(i) (1) Administrative Complaints. Any city City officer or employee, or former
10	city City officer or employee, who believes he or she has been the subject of retaliation in
11	violation of $S_{\underline{s}}$ ubsection (a) of this Section $4.115$ may file a complaint with the Ethics
12	Commission. The complaint must be filed no later than two years after the date of the alleged
13	retaliation.
14	The Ethics Commission shall investigate complaints of violations of $S_{\underline{s}}$ ubsection
15	(a) of this Section 4.115 pursuant to the procedures specified in San Francisco Charter Section
16	C3.699-13 and the regulations adopted thereunder. The Ethics Commission may decline to
17	investigate complaints alleging violations of $S_{\underline{S}}$ ubsection (a) if it determines that the same or
18	similar allegations are pending with or have been finally resolved by another administrative or
19	judicial body. Nothing in this $S_{\underline{s}}$ ubsection (b)(1) shall preclude the Ethics Commission from
20	referring any matter to any other City department, commission, board, officer, or employee, or
21	to other government agencies for investigation and possible disciplinary or enforcement
22	action. The Ethics Commission may refer matters to the Department of Human Resources
23	with a recommendation. The Ethics Commission may require that any City department,
24	commission, board, officer or employee to provide a written report regarding the department's
25	investigation and any action that the department has taken in response to the Ethics Commission's

<u>referral within a time frame that the Ethics Commission shall specify.</u> report to the Ethics Commission
 on the referred matter.

3 (*ii*) (2) Civil Complaints. Any City officer or employee who believes he or she
4 has been the subject of retaliation in violation of <u>Ss</u>ubsection (a) of this Section <u>4.115</u> may
5 bring a civil action against the City officer or employee who committed the violation. Such
6 action must be filed no later than two years after the date of the retaliation.

7 (*iii*) (3) Burden of Establishing Retaliation. In order to establish <u>under this</u>

8 <u>Section 4.115 that</u> retaliation <u>occurred under this Section</u>, a complainant <u>in a civil action</u> must

9 demonstrate, or the Ethics Commission in an administrative proceeding must determine, by a

10 preponderance of the evidence, that the complainant's engagement in activity protected under

11  $S_{\underline{s}}$  ubsection (a) was a substantial motivating factor for the adverse employment action. The

12 *employer* <u>respondent</u> may rebut this claim if *it <u>the respondent</u>* demonstrates by a preponderance

13 of the evidence that <u>he, she, or it would have taken the same employment action irrespective of</u>

- 14 the complainant's participation in protected activity.
- 15 (4) Duty to Assist with Retaliation Complaints. Supervisors who receive a complaint
- 16 *alleging retaliation under this Chapter 1 must keep the complaint confidential and immediately assist*
- 17 *the complainant by referring the complainant to the Ethics Commission and documenting the referral*
- 18 *in writing. Documentation must include the date and time of the referral and that the complaint was*

19 *about retaliation. Supervisors who fail to comply with this subsection (b) are subject to the penalties* 

- 20 *and remedies set forth in subsection (c).*
- 21

(c) PENALTIES <u>AND REMEDIES</u>.

(i) (1) Charter <u>Administrative</u> Penalties. Any City officer or employee who
 violates <u>Ss</u>ubsection (a) of this Section <u>4.115</u> may be subject to administrative penalties
 pursuant to Charter Section C3.699-13.

25

1	(2) Redress for Retaliatory Employment Action. Following an administrative hearing
2	and after making a finding that an adverse employment action has been taken for purposes of
3	retaliation, the Ethics Commission may, subject to the Charter's budgetary and civil service provisions,
4	recommend the cancellation of the retaliatory termination, demotion, suspension or other adverse
5	employment action.
6	(iii) (3) Discipline by Appointing Authority. Any City officer or employee who
7	violates $S_{\underline{s}}$ ubsections (a) <u>or (b)(4)</u> of this Section <u>4.115</u> shall be subject to disciplinary action up
8	to and including dismissal by his or her appointing authority. If no disciplinary action is taken
9	by the appointing authority, the Ethics Commission may refer the matter to the Civil Service
10	Commission for action pursuant to Charter Section A8.341.
11	$\frac{(iii)}{(4)}$ Civil Penalties. Any City officer or employee who violates <u>S</u> ubsection
12	(a) of this Section <u>4.115</u> may be personally liable in a civil action authorized under Subsection
13	(b)(ii) subsection (b)(2) of this Section for a civil penalty not to exceed \$5,000 \$10,000.
14	(d) RESERVATION OF AUTHORITY.
15	(i) (1) Civil Service Commission. Nothing in this Section <u>4.115</u> shall interfere
16	with the powers granted to the Civil Service Commission by the San Francisco Charter.
17	(iii) (2) Appointing Authority. Nothing in this Section 4.115 shall interfere with
18	the power of an appointing officer, manager, or supervisor to take action with respect to any
19	City officer or employee, provided that the appointing officer, manager, or supervisor
20	reasonably believes that such action is justified on facts separate and apart from the fact that
21	the officer or employee <i>filed a complaint as set forth in Section 4.105(a), attempted to file such a</i>
22	complaint in good faith, or cooperated with an investigation of such a complaint. filed a complaint
23	with, or cooperated with, an Ethics Commission investigation of such complaint; or filed a complaint
24	with or provided information to the Controller, District Attorney, City Attorney or the complainant's
25	department.

1 (e) NOTICE OF WHISTLEBLOWER PROTECTIONS. The Controller shall prepare, 2 and each City department shall post a notice of whistleblower protections. The notice shall be 3 posted in a location that is conspicuous and accessible to all employees. 4 (f) WHISTLEBLOWER PROTECTION AWARENESS TRAINING. 5 (1) The Controller, in collaboration with the Ethics Commission, shall prepare, and all 6 City departments shall distribute, materials to publicize and promote whistleblower protections as part 7 of each department's new hire training programs. 8 (2) The Ethics Commission, in collaboration with the Controller and Department of 9 Human Resources, shall prepare, and all City departments shall distribute, materials to publicize and 10 promote supervisors' responsibilities under this Chapter 1. In addition, the Department of Human Resources, in collaboration with the Controller and Ethics Commission, shall prepare web-based 11 12 training for supervisors regarding their responsibilities under this Chapter 1, which shall be implemented by January 1, 2019. This training must be provided to all City supervisors annually by 13 14 April of each year thereafter. 15 SEC. 4.117. PROTECTION OF WHISTLEBLOWERS - CITY CONTRACTORS. 16 (a) RETALIATION PROHIBITED. No City officer or employee may take steps to terminate a 17 contract with a City contractor; refuse to use a City contractor for contracted services; request that a 18 *City contractor terminate, demote, or suspend one of its employees; or take other similar adverse* 19 action against any City contractor or employee of a City contractor because the contractor or the 20 contractor's employee: 21 (1) filed a complaint with any supervisor within a City agency alleging that a City 22 officer or employee engaged in improper government activity, misused City funds, caused deficiencies 23 in the quality and delivery of government services, or engaged in wasteful and inefficient government 24 practices; 25

1	(2) filed a complaint with any supervisor within a City agency alleging that another
2	City contractor, or employee of another City contractor, engaged in unlawful activity, misused City
3	funds, caused deficiencies in the quality and delivery of government services or engaged in wasteful
4	and inefficient government practices; or
5	(3) provided any information in connection with or otherwise cooperated with any
6	investigation conducted under this Chapter 1.
7	(b) COMPLAINTS OF RETALIATION.
8	(1) Administrative Complaints. Any City contractor or employee of a City contractor,
9	who believes it, he, or she has been the subject of retaliation in violation of subsection (a) of this
10	Section 4.117 may file a complaint with the Ethics Commission. The complaint must be filed no later
11	than two years after the date of the alleged retaliation.
12	The Ethics Commission shall investigate complaints of violations of subsection (a) of
13	this Section 4.117 pursuant to the procedures specified in Charter Section C3.699-13 and the
14	regulations adopted thereunder. The Ethics Commission may decline to investigate complaints
15	alleging violations of subsection (a) if it determines that the same or similar allegations are pending
16	with or have been finally resolved by another administrative or judicial body. Nothing in this
17	subsection shall preclude the Ethics Commission from referring any matter to any other City
18	department, commission, board, officer, or employee, or to other government agencies for investigation
19	and possible disciplinary or enforcement action. The Ethics Commission may refer matters to the
20	Department of Human Resources with a recommendation. The Ethics Commission may require any
21	City department to provide a written report regarding the department's investigation and any action
22	that the department has taken in response to the Ethics Commission's referral, within a time frame that
23	the Ethics Commission shall specify.
24	(2) Burden of Establishing Retaliation. In order to establish that retaliation occurred
25	under this Section 4.117, the Ethics Commission in an administrative proceeding must determine, by a

1	preponderance of the evidence, that the complainant's engagement in activity protected under
2	subsection (a) was a substantial motivating factor for the adverse action. The respondent may rebut
3	this claim if it demonstrates by a preponderance of the evidence that it would have taken the same
4	adverse action irrespective of the complainant's participation in protected activity.
5	(c) PENALTIES AND REMEDIES.
6	(1) Administrative Penalties. Any City officer or employee who violates subsection (a)
7	of this Section 4.117 may be subject to administrative penalties pursuant to Charter Section C3.699-13.
8	(2) <b>Redress for Retaliatory Adverse Action.</b> Following an administrative hearing and
9	after making a finding that an adverse action has been taken for purposes of retaliation, the Ethics
10	Commission may, subject to the Charter's budgetary and contracting provisions, order the cancellation
11	of retaliatory adverse action taken against a City contractor or employee of a City contractor.
12	(3) Discipline by Appointing Authority. Any City officer or employee who violates
13	subsection (a) of this Section 4.117 shall be subject to disciplinary action up to and including dismissal
14	by his or her appointing authority. If no disciplinary action is taken by the appointing authority, the
15	Ethics Commission may refer the matter to the Civil Service Commission for action pursuant to Charter
16	<u>Section A8.341.</u>
17	(d) NOTICE OF WHISTLEBLOWER PROTECTIONS. The Controller shall prepare, and each
18	City department shall post, a notice of the whistleblower protections established by this Section 4.117.
19	City contractors shall distribute the notice of protections to all of their employees.
20	SEC. 4.120. CONFIDENTIALITY.
21	(a) WHISTLEBLOWER IDENTITY. <u>City officers and employees shall treat as confidential</u>
22	the identity of any person who files a complaint as set forth in Section 4.105(a). A complainant may
23	<u>voluntarily disclose his or her identity.</u> Any individual who files a complaint under Section 4.105 of
24	this Chapter may elect to have his or her identity kept confidential as provided by Charter Section
25	C3.699-13(a). Such election must be made at the time the complaint is filed. Any individual who files

1	a complaint under Section 4.105 of this Chapter may elect to have his or her identity kept
2	confidential as provided by Charter Section C3.699-13(a). Such election must be made at the
3	time the complaint is filed.
4	(b) COMPLAINTS AND INVESTIGATIONS. City officers and employees shall treat as
5	confidential complaints filed under Sections 4.105, 4.115, and 4.117, and related information,
6	including but not limited to materials gathered and prepared in the course of investigating such
7	complaints, and deliberations regarding such complaints. The Ethics Commission shall treat as
8	confidential complaints made under Section 4.105 of this Chapter, and related information, including
9	but not limited to materials gathered and prepared in the course of investigation of such complaints,
10	and deliberations regarding such complaints, as provided by Charter Section C3.699-13(a).
11	(1) The Ethics Commission shall treat as confidential complaints made under
12	Section 4.105 of this Chapter, and related information, including but not limited to materials
13	gathered and prepared in the course of investigation of such complaints, and deliberations
14	regarding such complaints, as provided by Charter Section C3.699-13(a).
15	(2) City officers and employees shall treat as confidential complaints filed under
16	Sections 4.115 and 4.117, and related information, including but not limited to materials gathered and
17	prepared in the course of investigating such complaints, and deliberations regarding such complaints.
18	(c) PENALTIES. Except as provided in subsection (d), violations of subsections (a) and (b)
19	may be subject to the administrative proceedings and penalties set forth in Charter Section C3.699-13,
20	in addition to disciplinary action up to and including dismissal by his or her appointing authority.
21	(c) (d) EXCEPTIONS.
22	$\frac{(i)}{(1)}$ Conduct of Investigations. Nothing in this Section <u>4.120</u> shall preclude the
23	Controller's Office, Ethics Commission, District Attorney, and City Attorney from disclosing the
24	identity of an individual or other information to the extent necessary to conduct its
25	investigation.

1	(2) Legal Proceedings. Nothing in this Section 4.120 shall preclude City officers and
2	employees from disclosing the identity of an individual or other information relating to a complaint to
3	the extent required by the rules governing an administrative or court proceeding.
4	(ii) (3) Referrals. Nothing in this Section 4.120 shall preclude the Ethics
5	Commission from referring any matter to any other City department, commission, board,
6	officer, or employee, or to other government agencies, for investigation and possible
7	disciplinary or enforcement action.
8	Section 2. Effective Date. This ordinance shall become effective 30 days after
9	enactment. Enactment occurs when the Mayor signs the ordinance, the Mayor returns the
10	ordinance unsigned or does not sign the ordinance within ten days of receiving it, or the Board
11	of Supervisors overrides the Mayor's veto of the ordinance. This ordinance shall become
12	effective 10 days after the Board of Supervisors declares the results of the June 5, 2018
13	election.
14	Section 3. Scope of Ordinance. In enacting this ordinance, the Board of Supervisors
15	intends to amend only those words, phrases, paragraphs, subsections, sections, articles,
16	numbers, punctuation marks, charts, diagrams, or any other constituent parts of the Municipal
17	Code that are explicitly shown in this ordinance as additions, deletions, Board amendment
18	additions, and Board amendment deletions in accordance with the "Note" that appears under
19	the official title of the ordinance.
20	Section 4. Amendment or Repeal. The Board of Supervisors may amend this
21	ordinance, without further voter approval, if all of the following conditions are met:
22	(a) the amendment furthers the purposes of this ordinance;
23	(b) the Ethics Commission approves the proposed amendment in advance by at least
24	a four-fifths vote of all its members;
25	

1	(c) the proposed amendment is available for public review at least 30 days before the
2	amendment is considered by the Board of Supervisors or any committee of the Board of
3	Supervisors; and
4	(d) the Board of Supervisors approves the proposed amendment by at least a two-
5	thirds vote of all its members.
6 7	APPROVED AS TO FORM: DENNIS J. HERRERA, City Attorney
8 9	By: ANDREW SHEN <del>,</del> Deputy City Attorney
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FILE NO.

Agenda Item 5 | Attachment 3 | 2017 WPO BOS Legislation ORDINANCE NO.

Ordinance amending the Campaign and Governmental Conduct Code to broaden the scope of whistleblower complaints, provide retaliation protections for City contractors, increase the remedies available for whistleblowers who have suffered retaliation, and establish greater confidentiality protections for whistleblowers' identities.

[Campaign and Governmental Conduct Code - Expanding Whistleblower Protections]

NOTE: Unchanged Code text and uncodified text are in plain Arial font. Additions to Codes are in <u>single-underline italics Times New Roman font</u>. Deletions to Codes are in <u>strikethrough italics Times New Roman font</u>. Board amendment additions are in <u>double-underlined Arial font</u>. Board amendment deletions are in <u>strikethrough Arial font</u>. Asterisks (\* \* \* \*) indicate the omission of unchanged Code subsections or parts of tables.

Be it ordained by the People of the City and County of San Francisco: Section 1. The Campaign and Governmental Conduct Code is hereby amended by revising Sections 4.100, 4.105, 4.107, 4.110, 4.115, and 4.120, and adding a new Section 4.117, to read as follows:

# SEC. 4.100. FINDINGS.

The City and County of San Francisco <u>("City")</u> has a paramount interest in protecting the integrity of its government institutions. To further this interest, individuals should be encouraged to report *to the City's Ethics Commission, Controller, District Attorney, City Attorney and the complainant's department* possible violations of laws, regulations, and rules governing the conduct of City officers and employees, *City contractors, and employees of City contractors*.

<u>This Chapter 1 fulfills the Charter's requirements for two City programs relating to</u> whistleblowers, as required by Charter Appendix Section F1.107. First, as required by the Charter, the Office of the Controller has authority to receive and investigate whistleblower complaints concerning deficiencies in the quality and delivery of City government services, wasteful and inefficient City government practices, misuse of City funds, and improper activities by City officers, employees, and contractors.

Second, as required by the Charter, this ordinance protects the confidentiality of whistleblowers, and protects City officers and employees from retaliation for filing whistleblower complaints or providing assistance with the investigation of such complaints. As set forth in this Chapter 1, the Ethics Commission has primary responsibility for ensuring such protections.

This Chapter protects all City officers and employees from retaliation for filing a complaint with, or providing information to, the Ethics Commission, Controller, District Attorney, City Attorney or complainant's department about improper government activity by City officers and employees.

This Chapter ensures that complaints that do not allege a violation of law over which the Ethics Commission or Controller has jurisdiction are directed to the appropriate agency for investigation and possible disciplinary or enforcement action.

Finally, this Chapter implements Charter Appendix Section F1.107. Section F1.107 directs the Controller, as City Services Auditor, to administer a whistleblower program and investigate reports of complaints concerning the misuse of City funds, improper activities by City officers and employees, deficiencies in the quality and delivery of government services, and wasteful and inefficient City government practices.

# SEC. 4.105. COMPLAINTS OF IMPROPER GOVERNMENT ACTIVITY; INVESTIGATION PROCEDURES; REFERRAL TO OTHER AGENCIES.

(a) COMPLAINTS. Any person may file a complaint <u>for investigation</u> with the <u>Office of</u> <u>the Controller's Whistleblower Program</u>. Ethics Commission, <u>Controller</u>, District Attorney, or <u>a written complaint with</u> the complainant's department alleging that a City officer or employee has engaged in improper government activity, <u>misused City funds</u>, <u>caused deficiencies</u> <u>in the quality and delivery of government services or engaged in wasteful and inefficient government</u> <u>practices</u>, or that a City contractor or employee of a City contractor has engaged in unlawful activity in <u>connection with a City contract.</u> by: violating local campaign finance, lobbying, conflicts of interest or governmental ethics laws, regulations or rules; violating the California Penal Code by misusing City resources; creating a specified and substantial danger to public health or safety by failing to perform duties required by the officer or employee's City position; or abusing his or her City position to advance a private interest.

(b) ETHICS COMMISSION COMPLAINT PROCEDURES. The Ethics Commission shall investigate complaints filed under this Section <u>4.105</u> that <u>allege contain potential</u> violations of local campaign finance, lobbying, conflicts of interest, and governmental ethics laws pursuant to the procedures specified in Charter Section C3.699-13 and the regulations adopted thereunder. Nothing in this subsection <u>(b)</u> shall preclude the Ethics Commission from referring any matter to any other City department, commission, board, officer, or employee or to other government agencies for investigation and possible disciplinary or enforcement action. The Ethics Commission may require that any City department, commission, board, officer, or employee report to the Ethics Commission on the referred matter.

(c) REFERRAL. The Ethics Commission shall refer complaints that do not allege a violation of law, regulation or rule that is within the Ethics Commission's jurisdiction to the appropriate agency for investigation and possible disciplinary or enforcement action. The Commission may conduct preliminary investigations into such complaints to determine whether the complaint contains sufficient information to warrant referral. The Ethics Commission may require *that* any City department, *commission, board, officer or employee to provide a written report regarding the department's investigation and any action that the department has taken in response to the Ethics Commission's referral within a time-frame that the Ethics Commission shall specify. <i>report to the Ethics Commission on the referred matter*.

SEC. 4.107. COMPLAINTS BY CITIZENS AND EMPLOYEES; WHISTLEBLOWER PROGRAM.

(a) WHISTLEBLOWER PROGRAM. The Controller shall administer and publicize a whistleblower and citizen complaint program for citizens and employees to report the misuse of City funds, improper *government* activities by City officers and employees, deficiencies in the quality and delivery of government services, and wasteful and inefficient City government practices. *Subject to subsection (b), Tt*he Controller shall investigate and otherwise attempt to resolve complaints reported to the Whistleblower Program. The Controller shall administer a hotline telephone number and website and publicize the hotline and website through press releases, public advertising, and communications to City employees.

(b) REFERRAL OF CERTAIN COMPLAINTS. The Controller shall refer the following complaints as set forth in this <u>subs</u>Section <u>(b)</u>:

(i) (1) Those which another City agency is required by federal, state, or local law to adjudicate: To that agency;

*(ii) (2)* Those which may be resolved through a grievance mechanism established by collective bargaining agreement or contract: To the official or agency designated in the agreement or contract;

*(iii) (3)* Those which involve allegations of conduct which may constitute a violation of criminal law: To the District Attorney or other appropriate law enforcement agency;

(iv) (4) Those which are subject to an existing, ongoing investigation by the District Attorney, City Attorney, or Ethics Commission, where the applicable official or Commission states in writing that investigation by the Controller would substantially impede or delay his, her, or its own investigation of the matter: To the investigating office; and

(v) (5) Those which allege conduct that may constitute a violation of <u>local</u>
 <u>campaign finance, lobbying, conflict of interest, or</u> governmental ethics law<u>s, regulations, or rules</u>:
 <u>t</u> o the Ethics Commission and the City Attorney.

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Where the conduct that is the subject of the complaint may violate criminal law and any civil or administrative law, statute, ordinance, or regulation, the Controller may take action on the noncriminal aspects of the matter under this Section <u>4.107</u> even if a referral has been made to another agency under this <u>subs</u>Section <u>(b)</u>.

If a complaint is referred under this <u>subs</u>Section <u>(b)</u>, the Controller shall inform the complainant of the appropriate procedure for the resolution of the complaint.

(c) TRACKING AND INVESTIGATION. The Controller shall receive, track, and investigate complaints made or referred to the Whistleblower Program. The investigation may include all steps that the Controller deems appropriate, including the review of the complaint and any documentary or other evidence provided with it, the gathering of any other relevant documents from any City department or other source, and interviews of the complainant and other persons with relevant information.

(d) INFORMATION PROVIDED UNDER PENALTY OF PERJURY. In those instances in which the Controller deems it appropriate, the Controller may require that persons making complaints or providing information swear to the truth of their statements by taking an oath administered by the Controller, or an agent of the Controller, or through written declarations made under penalty of perjury under the laws of the State of California.

(e) REFERRAL AND RECOMMENDATION BY CONTROLLER. The Controller may refer the complaint to a City department for investigation, either before conducting an initial investigation or after doing so., and may recommend that a City department take specific action based on the Controller's initial investigation. Within 60 days of receiving a complaint for investigation or a recommendation by the Controller for specific action, or such other time as the Controller shall specify, the City department shall report to the Controller in writing the results of the department's investigation and any action that the department has taken in response to a recommendation by the Controller that the department take specific action.

(f) REPORT BY DEPARTMENT AND FURTHER ACTION BY CONTROLLER. If the Controller has recommended that a City department take disciplinary or other corrective action that the department has declined to take, the department shall report to the Controller its reasons for failing to do so within the *timeframe time frame* that the Controller specifies for reporting on its investigation of the complaint. If the Controller determines that the department's reasons are inadequate and that further investigation may be appropriate, the Controller may refer the matter to the Mayor, City Attorney, or District Attorney, or to any officer or agency that has jurisdiction over the matter.

(g) RESPONSIBILITY OF DEPARTMENTS. The department head shall be responsible for compliance by his or her department with these duties. If department staff fail to comply with the duties to investigate complaints referred by the Controller and to make the reports required by this Section <u>4.107</u>, the Controller shall notify the department head. If the department head fails to take action to obtain the department's compliance with these duties, the Controller may refer the matter to the Mayor, City Attorney, or District Attorney, or to any officer or agency that has jurisdiction over the matter.

# SEC. 4.110. DEFINITIONS.

For purposes of this Chapter <u>1</u>, the following words and phrases shall have the following meanings:

(a) The term "City" or "City agency" shall means the City and County of San Francisco, its departments, commissions, task forces, committees, and boards.

(b) The term "e<u>C</u>omplainant's department" includes the complainant's supervisor, the executive director or highest ranking officer in the complainant's department, and the board or commission overseeing the complainant's department.

<u>"Deficiencies in the quality and delivery of government services" shall mean the failure to</u> <u>perform a service, when performance is required under any law, regulation or policy, or under a City</u> <u>contract or grant.</u>

<u>"Improper government activity" shall mean violation of any federal, state, or local law,</u> <u>regulation, or rule, including but not limited to laws, regulations, or rules governing campaign finance,</u> <u>conflicts of interest, or governmental ethics laws; or action which creates a danger to public health or</u> <u>safety by the failure of City officers or employees to perform duties required by their positions.</u> <u>"Improper government activity" does not include employment actions for which other remedies exist.</u>

<u>"Misuse of City funds" shall mean any use of City funds for purposes outside of those directed</u> by the City.

(c) The term "pPreliminary investigation" shall be limited to, but need not include <u>all of</u>, <u>the following</u>: review of the complaint and any documentary evidence provided with the complaint; interview of the complainant; interview of the respondent, counsel to respondent and any witnesses who voluntarily agree to be interviewed for this purpose; review of any relevant public documents and documents provided voluntarily to the Commission.

<u>"Supervisor" shall mean any individual having the authority, on behalf of the City, to hire,</u> <u>transfer, suspend, lay off, recall, promote, discharge, reward, or discipline other employees, or the</u> <u>responsibility to routinely direct them, to adjust their grievances, or to effectively recommend such</u> <u>action, if, in connection with the foregoing, the exercise of that authority is not merely routine or</u> <u>clerical, but requires the use of independent judgment.</u>

<u>"Unlawful activity" shall mean violations of any federal, state or local law, regulation or rule</u> including but not limited to those laws, regulations or rules governing campaign finance, conflicts of interest or governmental ethics laws; or actions which create a danger to public health or safety by the failure of City officers or employees to perform duties imposed by a City contract.

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<u>"Wasteful and inefficient City government practices" shall mean the expenditure of City funds</u> that could be eliminated without harming public health or safety, or reducing the quality of government services.

# SEC. 4.115. PROTECTION OF WHISTLEBLOWERS - CITY EMPLOYEES.

(a) RETALIATION PROHIBITED. No City officer or employee may terminate, demote, suspend, or take other similar adverse employment action against any City officer or employee because the officer or employee has in good faith:

(i) (1) filed a complaint <u>as set forth in Section 4.105(a)</u>; with the Ethics Commission, Controller, District Attorney or City Attorney, or a written complaint with the complainant's department, alleging that a City officer or employee engaged in improper government activity by: violating local campaign finance, lobbying, conflicts of interest or governmental ethics laws, regulations or rules; violating the California Penal Code by misusing City resources; creating a specified and substantial danger to public health or safety by failing to perform duties required by the officer or employee's City position; or abusing his or her City position to advance a private interest, (ii) filed a complaint with the Controller's Whistleblower Program, or

(2) attempted to file a complaint through the procedures set forth in Section 4.105(a) but, in good faith, did not file the complaint with the appropriate City department or official; or

*(iii) (3)* provided any information *in connection with* or otherwise cooperated with any investigation conducted under this Chapter <u>1</u>.

(b) COMPLAINTS OF RETALIATION *FOR HAVING FILED A COMPLAINT ALLEGING IMPROPER GOVERNMENT ACTIVITY*.

(i) (1) Administrative Complaints. Any *city City* officer or employee, or former *city City* officer or employee, who believes he or she has been the subject of retaliation in violation of <u>S</u> ubsection (a) of this Section <u>4.115</u> may file a complaint with the Ethics

Commission. The complaint must be filed no later than two years after the date of the alleged retaliation.

The Ethics Commission shall investigate complaints of violations of  $S_2$  ubsection (a) of this Section <u>4.115</u> pursuant to the procedures specified in *San Francisco* Charter Section C3.699-13 and the regulations adopted thereunder. The Ethics Commission may decline to investigate complaints alleging violations of  $S_2$  ubsection (a) if it determines that the same or similar allegations are pending with or have been finally resolved by another administrative or judicial body. Nothing in this  $S_2$  ubsection <u>(b)(1)</u> shall preclude the Ethics Commission from referring any matter to any other City department, commission, board, officer, or employee, or to other government agencies for investigation and possible disciplinary or enforcement action. The Ethics Commission may refer matters to the Department of Human Resources with a recommendation. The Ethics Commission may require *that* any City department; *commission, board, officer or employee to provide a written report regarding the department 's investigation and any action that the department has taken in response to the Ethics Commission 's referral within a time frame that the Ethics Commission shall specify. report to the Ethics Commission on the referred matter*.

(ii) (2) Civil Complaints. Any City officer or employee who believes he or she has been the subject of retaliation in violation of  $S_{\underline{S}}$  ubsection (a) of this Section <u>4.115</u> may bring a civil action against the City officer or employee who committed the violation. Such action must be filed no later than two years after the date of the retaliation.

(iii) (3) Burden of Establishing Retaliation. In order to establish <u>under this</u> <u>Section 4.115 that</u> retaliation <u>occurred under this Section</u>, a complainant <u>in a civil action</u> must demonstrate, <u>or the Ethics Commission in an administrative proceeding must determine</u>, by a preponderance of the evidence, that the complainant's engagement in activity protected under <u>Ss</u>ubsection (a) was a substantial motivating factor for the adverse employment action. The

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*employer* <u>respondent</u> may rebut this claim if *it <u>the respondent</u>* demonstrates by a preponderance of the evidence that <u>he, she, or</u> it would have taken the same employment action irrespective of the complainant's participation in protected activity.

(4) Duty to Assist with Retaliation Complaints. Supervisors who receive a complaint alleging retaliation under this Chapter 1 must keep the complaint confidential and immediately assist the complainant by referring the complainant to the Ethics Commission and documenting the referral in writing. Documentation must include the date and time of the referral and that the complaint was about retaliation. Supervisors who fail to comply with this subsection (b) are subject to the penalties and remedies set forth in subsection (c).

(c) PENALTIES AND REMEDIES.

(i) (1) Charter <u>Administrative</u> Penalties. Any City officer or employee who violates  $S_{\underline{S}}$  ubsection (a) of this Section <u>4.115</u> may be subject to administrative penalties pursuant to Charter Section C3.699-13.

(2) Redress for Retaliatory Employment Action. Following an administrative hearing and after making a finding that an adverse employment action has been taken for purposes of retaliation, the Ethics Commission may, subject to the Charter's budgetary and civil service provisions, recommend the cancellation of the retaliatory termination, demotion, suspension or other adverse employment action.

(ii) (3) **Discipline by Appointing Authority.** Any City officer or employee who violates  $S_{\underline{s}}$  ubsection<u>s</u> (a) <u>or (b)(4)</u> of this Section <u>4.115</u> shall be subject to disciplinary action up to and including dismissal by his or her appointing authority. If no disciplinary action is taken by the appointing authority, the Ethics Commission may refer the matter to the Civil Service Commission for action pursuant to Charter Section A8.341.

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(*iii*) (4) **Civil Penalties.** Any City officer or employee who violates  $S_{\underline{S}}$  ubsection (a) of this Section <u>4.115</u> may be personally liable in a civil action authorized under <u>Subsection</u> (b)(ii) <u>subsection (b)(2)</u> of this Section for a civil penalty not to exceed <u>\$5,000</u> <u>\$10,000</u>.

(d) RESERVATION OF AUTHORITY.

(i) (1) Civil Service Commission. Nothing in this Section <u>4.115</u> shall interfere with the powers granted to the Civil Service Commission by the <u>San Francisco</u> Charter.

(iii) (2) Appointing Authority. Nothing in this Section <u>4.115</u> shall interfere with the power of an appointing officer, manager, or supervisor to take action with respect to any City officer or employee, provided that the appointing officer, manager, or supervisor reasonably believes that such action is justified on facts separate and apart from the fact that the officer or employee <u>filed a complaint as set forth in Section 4.105(a)</u>, attempted to file such a complaint in good faith, or cooperated with an investigation of such a complaint. filed a complaint with, or cooperated with, an Ethics Commission investigation of such complaint; or filed a complaint with or provided information to the Controller, District Attorney, City Attorney or the complainant's department.

(e) NOTICE OF WHISTLEBLOWER PROTECTIONS. The Controller shall prepare, and each City department shall post a notice of whistleblower protections. The notice shall be posted in a location that is conspicuous and accessible to all employees.

(f) WHISTLEBLOWER PROTECTION AWARENESS TRAINING.

(1) The Controller, in collaboration with the Ethics Commission, shall prepare, and all City departments shall distribute, materials to publicize and promote whistleblower protections as part of each department's new hire training programs.

(2) The Ethics Commission, in collaboration with the Controller and Department of <u>Human Resources, shall prepare, and all City departments shall distribute, materials to publicize and</u> <u>promote supervisors' responsibilities under this Chapter 1. In addition, the Department of Human</u> <u>Resources, in collaboration with the Controller and Ethics Commission, shall prepare web-based</u> <u>training for supervisors regarding their responsibilities under this Chapter 1, which shall be</u> <u>implemented by January 1, 2019. This training must be provided to all City supervisors annually by</u> April of each year thereafter.

# SEC. 4.117. PROTECTION OF WHISTLEBLOWERS - CITY CONTRACTORS.

(a) RETALIATION PROHIBITED. No City officer or employee may take steps to terminate a contract with a City contractor; refuse to use a City contractor for contracted services; request that a City contractor terminate, demote, or suspend one of its employees; or take other similar adverse action against any City contractor or employee of a City contractor because the contractor or the contractor's employee:

(1) filed a complaint with any supervisor within a City agency alleging that a City officer or employee engaged in improper government activity, misused City funds, caused deficiencies in the quality and delivery of government services, or engaged in wasteful and inefficient government practices;

(2) filed a complaint with any supervisor within a City agency alleging that another City contractor, or employee of another City contractor, engaged in unlawful activity, misused City funds, caused deficiencies in the quality and delivery of government services or engaged in wasteful and inefficient government practices; or

(3) provided any information in connection with or otherwise cooperated with any investigation conducted under this Chapter 1.

(b) COMPLAINTS OF RETALIATION.

(1) Administrative Complaints. Any City contractor or employee of a City contractor, who believes it, he, or she has been the subject of retaliation in violation of subsection (a) of this Section 4.117 may file a complaint with the Ethics Commission. The complaint must be filed no later than two years after the date of the alleged retaliation.

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1	The Ethics Commission shall investigate complaints of violations of subsection (a) of
2	this Section 4.117 pursuant to the procedures specified in Charter Section C3.699-13 and the
3	regulations adopted thereunder. The Ethics Commission may decline to investigate complaints
4	alleging violations of subsection (a) if it determines that the same or similar allegations are pending
5	with or have been finally resolved by another administrative or judicial body. Nothing in this
6	subsection shall preclude the Ethics Commission from referring any matter to any other City
7	department, commission, board, officer, or employee, or to other government agencies for investigation
8	and possible disciplinary or enforcement action. The Ethics Commission may refer matters to the
9	Department of Human Resources with a recommendation. The Ethics Commission may require any
10	City department to provide a written report regarding the department's investigation and any action
11	that the department has taken in response to the Ethics Commission's referral, within a time frame that
12	the Ethics Commission shall specify.
13	(2) Burden of Establishing Retaliation. In order to establish that retaliation occurred
14	under this Section 4.117, the Ethics Commission in an administrative proceeding must determine, by a
15	preponderance of the evidence, that the complainant's engagement in activity protected under
16	subsection (a) was a substantial motivating factor for the adverse action. The respondent may rebut
17	this claim if it demonstrates by a preponderance of the evidence that it would have taken the same
18	adverse action irrespective of the complainant's participation in protected activity.
19	(c) PENALTIES AND REMEDIES.
20	(1) Administrative Penalties. Any City officer or employee who violates subsection (a)
21	of this Section 4.117 may be subject to administrative penalties pursuant to Charter Section C3.699-13.
22	(2) Redress for Retaliatory Adverse Action. Following an administrative hearing and
23	after making a finding that an adverse action has been taken for purposes of retaliation, the Ethics
24	Commission may, subject to the Charter's budgetary and contracting provisions, order the cancellation
25	of retaliatory adverse action taken against a City contractor or employee of a City contractor.

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(3) Discipline by Appointing Authority. Any City officer or employee who violates subsection (a) of this Section 4.117 shall be subject to disciplinary action up to and including dismissal
subsection (a) of this Section 4.117 shall be subject to disciplinary action up to and including dismissal
by his or her appointing authority. If no disciplinary action is taken by the appointing authority, the
Ethics Commission may refer the matter to the Civil Service Commission for action pursuant to Charter
<u>Section A8.341.</u>
(d) NOTICE OF WHISTLEBLOWER PROTECTIONS. The Controller shall prepare, and each
City department shall post, a notice of the whistleblower protections established by this Section 4.117.
City contractors shall distribute the notice of protections to all of their employees.
SEC. 4.120. CONFIDENTIALITY.
(a) WHISTLEBLOWER IDENTITY. City officers and employees shall treat as confidential
the identity of any person who files a complaint as set forth in Section 4.105(a). A complainant may
voluntarily disclose his or her identity. Any individual who files a complaint under Section 4.105 of
this Chapter may elect to have his or her identity kept confidential as provided by Charter Section
C3.699-13(a). Such election must be made at the time the complaint is filed.
(b) COMPLAINTS AND INVESTIGATIONS. <u>City officers and employees shall treat as</u>
confidential complaints filed under Sections 4.105, 4.115, and 4.117, and related information,
including but not limited to materials gathered and prepared in the course of investigating such
complaints, and deliberations regarding such complaints. The Ethics Commission shall treat as
confidential complaints made under Section 4.105 of this Chapter, and related information, including
but not limited to materials gathered and prepared in the course of investigation of such complaints,
and deliberations regarding such complaints, as provided by Charter Section C3.699-13(a).
(c) PENALTIES. Except as provided in subsection (d), violations of subsections (a) and (b)
may be subject to the administrative proceedings and penalties set forth in Charter Section C3.699-13,
in addition to disciplinary action up to and including dismissal by his or her appointing authority.
(c) (d) EXCEPTIONS.

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(i) (1) Conduct of Investigations. Nothing in this Section <u>4.120</u> shall preclude the <u>Controller's Office</u>. Ethics Commission, <u>District Attorney</u>, <u>and City Attorney</u> from disclosing the identity of an individual or other information to the extent necessary to conduct its investigation.

(2) Legal Proceedings. Nothing in this Section 4.120 shall preclude City officers and employees from disclosing the identity of an individual or other information relating to a complaint to the extent required by the rules governing an administrative or court proceeding.

(ii) (3) Referrals. Nothing in this Section <u>4.120</u> shall preclude the Ethics Commission from referring any matter to any other City department, commission, board, officer, or employee, or to other government agencies, for investigation and possible disciplinary or enforcement action.

Section 2. Effective Date. This ordinance shall become effective 30 days after enactment. Enactment occurs when the Mayor signs the ordinance, the Mayor returns the ordinance unsigned or does not sign the ordinance within ten days of receiving it, or the Board of Supervisors overrides the Mayor's veto of the ordinance.

Section 3. Scope of Ordinance. In enacting this ordinance, the Board of Supervisors intends to amend only those words, phrases, paragraphs, subsections, sections, articles, numbers, punctuation marks, charts, diagrams, or any other constituent parts of the Municipal Code that are explicitly shown in this ordinance as additions, deletions, Board amendment additions, and Board amendment deletions in accordance with the "Note" that appears under the official title of the ordinance.

APPROVED AS TO FORM: DENNIS J. HERRERA, City Attorney

By: ANDREW SHEN, Deputy City Attorney n:\legana\as2017\1600739\01250038.docx