





# **Engagement & Compliance Responsibilities**

Engagement & Compliance is responsible for administering the agency's disclosure programs.

#### We do this by:

- Providing advice, guidance, & technical assistance to filers.
- Reviewing disclosure filings to ensure timeliness & compliance.
- Assisting members of the public with questions related to our programs and datasets.
- Covering the front door, main phone line, and general inbox.

# Disclosure Programs

- Campaign ConsultantsRegistrationQuarterly Filings
- Permit ConsultantsRegistrationQuarterly Filings
- Major DevelopersRegistrationQuarterly Filings

#### Campaign Finance

- Registration & Termination
- Semi-Annual Reports
- Pre-Election Reports

#### Lobbyist

- Registration
- Monthly Reports
- Terminations

#### **SEI** (Form 700)

- Assuming Office
- Annual
- Leaving Office

#### **Division-Wide Initiatives**



Online Support Portals

Providing more efficient responses to advice & technical assistance requests.



Webpage Rewrites & Reformatting

Improving the user experience on our website to make it easier to locate information.



Documenting & Streamlining Critical Business Processes Ensuring standardization in our interactions and processing of forms and disclosure reports.

### **Program-Specific Initiatives**

Statement of Economic Interest (Form 700)

- Tutorial video library
- Filing Officer Engagement Plan

Campaign Finance

• Revamping and refocusing candidate & treasurer trainings

Campaign Consultants

Online registration and filing

## **Engagement & Compliance Stats**

#### January – April 2024

| Category                          | Number |
|-----------------------------------|--------|
| Committee Registrations Processed | 174    |
| Online Support Tickets Resolved   | 516    |
| Number of Walk-Ins Assisted       | 105    |
| Number of Phone Calls Fielded     | 686    |

# Questions?